



REGISTER NOW

The Dauntless Nurse: Communication Confidence Builder

Webinar #T4034

DATE AND TIME

April 20, 2017
12:30 - 1:30 p.m. CT

OVERVIEW

America needs nurses who are bold and intrepid; who have the confidence and skill to represent this noble profession. And at no other time in history have their voices been so desperately needed. Hospital based errors are now the third leading cause of death in America, despite our professional ethic of "First Do No Harm." Recent surveys show that the majority of nurses are still avoiding the difficult conversations. In addition, the health of Americans is insidiously declining as the rates of cancer, diabetes and obesity steadily rise.

Ultimately, it is the confidence and skill with which we hold our everyday conversations that will pave the way to a future time when our patients are safe, our voices are heard, and the skills and knowledge of this incredible profession are valued and utilized.

TARGET AUDIENCE

This session is for all nursing staff including CNOs, nurse educators, nurse managers and nurse supervisors.

OBJECTIVES

1. Discuss two reasons why the world needs nurses who are dauntless.
2. Assess their confidence level in mastering challenging conversations.
3. Identify a conversation they have been avoiding and apply the DESC model.
4. Discuss how and why courage plays a critical role in becoming dauntless.

FACULTY

Kathleen Bartholomew, RN, MN

Healthcare Consultant, National Speaker and Author

Kathleen Bartholomew has been a national speaker for the nursing profession for the past eleven years. Previously as the manager of a 57 bed surgical unit in Seattle, Ms. Bartholomew quickly recognized that creating a culture where staff felt a sense of belonging was critical to retention. During her tenure as manager, staff, physician and patient satisfaction improved significantly as she implemented her down-to-earth strategies for creating community. She is also an expert on hospital culture and speaks internationally to hospital boards, the military, leadership and staff about safety, communication, cultural change and power. Kathleen Bartholomew is the author of several nursing-focused books. She has no real or perceived conflicts of interest that relate to this presentation.

PRICE

\$195 per connection for members.

\$390 per connection for non-members.

Note: The fee is for one phone line with unlimited participants. For example, 10 employees can participate for only \$19.50 ea!

Join the Conversation!

Social media is a great way to build community and help move preparedness forward. Live tweet and share posts using **#NHAwebinars** before, during and after webinars.

**For more
information
contact:**

Jon Borton, Vice President, Educational Services
Nebraska Hospital Association
3255 Salt Creek Circle, Suite 100, Lincoln, NE 68504
(402) 742-8147 Direct • (402) 742-8191 Fax
jborton@nebraskahospitals.org • nebraskahospitals.org

NHA Nebraska
Hospital
Association

The influential voice of Nebraska's hospitals