



March 2019 e-Newsletter

Welcome Friend,

Welcome to your Quality Matters newsletter! Please take advantage of the educational opportunities made available by the HIIN during the month. These are also available to all staff at your facility.

Point of Care Partnership

The goal of patient and family engagement is to create a system where patients, family members and clinicians are working together, in partnership, to improve the quality and safety of care. While this partnership should be integrated within all levels of your hospital (see graphic below), the time when this is this partnership is most direct is during the day-to-day care experiences that occur within the walls of your hospital.

To meet the HIIN goal of saying “Yes” to 4 of 5 best practice metrics on the operational survey, hospitals should:

- Set the stage of partnership by creating a guide that staff can use in pre-operation conversations ([example](#)), or provide an educational handout to understand how they can be a partner ([example](#)).
- Create an environment that is not just tolerant, but welcoming of active engagement by making opportunities to be involved during shift-change huddles, or bedside reporting ([example](#)).

Exhibit 1: Partnership for Patients PFE Metrics, by Level of Hospital Setting

Point of Care	<ul style="list-style-type: none">• Preadmission Planning Checklist (PFE Metric 1)• Shift Change Huddles OR Bedside Reporting (PFE Metric 2)
Policy & Protocol	<ul style="list-style-type: none">• Designated PFE Leader (PFE Metric 3)• PFAC or Representatives on Hospital Committee (PFE Metric 4)
Governance	<ul style="list-style-type: none">• Patient Representative(s) on Board of Directors (PFE Metric 5)

[Partnership for Patients Strategic Vision Roadmap](#)

Centralized Quality Resource

The Nebraska Hospital Association is creating a centralized quality resource website. The vision is to create focused content using adult-learning principles that hospitals can access on-demand to drive quality outcomes. By August 2019, Nebraska hospitals will have access to five new, Nebraska-specific resources showcasing current best practices by their peers to improve healthcare quality reporting and performance.

We need to hear your voice:

1. What are the resources you use to help with quality efforts? (i.e. reach out to my network coordinator, search the HIIN website, search the AHRQ website, etc.).
2. What is one resource you wish you had today? (i.e. I’d like to hear about how another hospital has created a successful antimicrobial stewardship program, or I’d like to hear how another hospital improved the conversation around quality at the board level).

Forward responses to rtowne@nebraskahospitals.org

Scholarship Opportunity

The 2019 AHA Team Training National Conference will be held in San Antonio, Texas from June 12-14. This conference is the meeting point where different interdisciplinary groups from diverse health care backgrounds come together to fundamentally change the future of team-based health care. **AHA is offering 100 scholarships to HRET HIIN hospitals to register for the conference for free!** Please note, the scholarships include only the main conference registration fee and will not include optional pre-conference sessions and attendees are responsible for their own travel and hotel costs.

To apply for one of the 100 scholarships, [please complete this survey](#).

HIIN Deadlines

March 11

HIIN Deadline Requirements:

1. Measures need to be updated through December 2018
2. Complete a new operational survey
3. Enter both into the [HIIN's Comprehensive Data System](#) and reference the [Encyclopedia of Measures](#) for metric definitions

April 10

Enter HIIN monthly data

Upcoming Events

HRET HIIN Post-Op Sepsis SNAP Final Summary Webinar

March 6, 2019 | 11:00 a.m. – 12:00 p.m. CT | [Register here](#).

HRET HIIN | CAUTI Fishbowl #4

March 12, 2019 | 11:00 a.m. – 12:00 p.m. CT | [Register here](#).

HRET HIIN VTE PFE SNAP Final Summary Webinar

March 18, 2019 | 1:00 p.m. – 2:00 p.m. CT | [Register here](#).

HRET HIIN | Antibiotic Stewardship: Conquering Measurement

March 22, 2019 | 12:30 p.m. – 1:30 p.m. CT | [Register here](#).

HRET HIIN HAPI PFE Sprint Wrap-up Summary

March 27, 2019 | 12:30 p.m. – 1:30 p.m. CT | [Register here](#).

Nebraska Annual Brain Injury Conference

March 28-29, 2019 | Kearney, NE | [Register here](#).

2019 IHI Summit on Improving Patient Care

April 11 – 13, 2019 | San Francisco, CA | [Register here](#).

Nebraska Infection Control Network (NICN) Infection Control Prevention Course

May 2 -3, 2019 | Omaha, NE | [Register here](#).

2019 AHA Leadership Summit

July 25 - 27, 2019 | San Diego, CA | [Register here](#).

Register for HRET HIIN events at
<http://www.hret-hiin.org/events/index.dhtml>

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