

# Enhancing Security in a Critical Access Hospital



**YORK GENERAL HOSPITAL  
YORK, NE**

**PRESENTED BY:  
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# Objectives



- Summarize the details of a security incident at York General Hospital.
- Describe the steps York General took after an incident to enhance security.
- Identify lessons learned.



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# Shooting incident at York General



December 10, 2016

Man entered hospital with  
a knife threatening  
physician and staff



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# Immediate and three hours following



- Administrative staff arrived to assist
- All staff and patients accounted for
- Patients moved to different rooms
- Ambulance diversion status
- Information systems staff came in to facilitate review and securement of video surveillance
- Staff were instructed to notify their families to let them know they were okay



# Post Event (4-8 hours) Response



- **Communication**
  - oncoming staff
  - medical staff
  - Board of Directors
  - Media calls





# Next business day response



- Nebraska Department of Health and Human Services notification
- Law enforcement investigation
- Planned debriefing session and counseling



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# Post Incident Actions (weeks and months)

- Armed security guards



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# Post Incident actions (weeks and months)

- Crisis Prevention Intervention Training
- Enhanced lighting by employee entrance doors

Fire doors in corridors are closed at night



# Lessons Learned



- Evaluate entry to buildings
- Incorporate technology into your security plan
- Be proactive
- Listen to your staff
- Debrief
- Hold drills



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# Contact Information



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# Questions??



**Thank You!**



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