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## Observation: Coding, Billing and Financial Impacts

### Webinar #T5012

#### DATE AND TIME

February 6, 2018

12:30 - 2:00 p.m. CT

#### OVERVIEW

This workshop is devoted to the observation services with an emphasis on coding, billing and financial impacts with the development of the observation C-APC (Comprehensive APC) under the Medicare Outpatient Prospective Payment System (OPPS). Observation continues as a problem area relative to proper coding, billing and documentation particularly in relationship with the propriety of inpatient admissions. CMS through the OPPS has developed a packaged payment process using a C-APC that makes a blanket payment of observation services. Whether hospitals even recover their costs under this packaged approach is problematic given the extreme variability of services and the host of challenges with determining proper inpatient admissions. The reimbursement differences between a short inpatient stay versus observation will also be discussed.

#### TARGET AUDIENCE

This session is recommended for physicians and non-physician practitioners, outpatient nursing staff, medical/surgical nursing personnel and managers, ED nursing staff, healthcare compliance personnel, utilization review and quality assurance teams, billing, coding and claims transaction personnel, Chargemaster coordinators, compliance personnel and other interested staff.

#### OBJECTIVES

1. Discuss the concept of observation and associated services.
2. Explain how documentation must support the coding and billing process.
3. Differentiate between observation and inpatient admissions.
4. Describe the medical decision making relative to the over 2-Midnights Rule.
5. Define the use of standard observation protocols or care paths.

6. Identify use of C-APC 8011 in payment for observation under the OPPS.
7. Discuss how Medicare reimbursement is affected by a procedure performed after observation.
8. Compare reimbursement between a short stay inpatient encounter and an observation encounter.
9. Explain how private payers view and use observation services.
10. Identify the requirements in the NOTICE Act.

#### FACULTY

**Duane Abbey, PhD, CFP, President**

Abbey & Abbey Consultants

Dr. Duane Abbey is a management consultant and president of Abbey & Abbey Consultants. For more than 20 years, he has provided health care consulting services to hospitals, physicians, and medical clinics. The focus of his consulting has been in the areas of compliance, payment and delivery systems. In addition to his consulting, Duane is an invited presenter for hospital associations, medical societies and other groups. He has also published articles and books on health care topics. The speaker has no real or perceived conflicts of interest that relate to this presentation.

#### PRICE

\$195 per connection for members.

\$390 per connection for non-members.

Note: The fee is for one phone line with unlimited participants. For example, 10 employees can participate for only \$19.50 ea!

**For more  
information  
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