

Nebraska CAHs & RHCs Conference on Quality

Agenda - November 11, 2020

8:00 - 8:10

Welcome – Margaret Brockman MSN, RN DHHS – Office of Rural Health

8:10 – 9:30

COVID – Lessons Learned From The Front Line

PANELISTS:

Laura “Kate” Tyner, Infection Prevention Program Lead
Nebraska Medicine

Lacey Pavlovsky, Infection Preventionist
CHI Health St. Francis

Sam Prokopec, Nursing Home Administrator
Saunders Medical Center

**Jaclyn Smith, Quality Assurance &
Infection Control Nurse**
Saunders Medical Center

Kristin Bailey, Director of Quality and Infection Control
Jennie M. Melham Memorial Medical Center

**Sharon Conroy, Infection Prevention & Employee
Health Nurse**
Community Hospital

Nicole Thorell, Chief Nursing Officer
Lexington Regional Health Center

Terra Uhing, Executive Director
Three Rivers Public Health Department

Jessica Nordstrom, Infection Control Coordinator
Lexington Regional Health Center

OBJECTIVES:

- Operationalize COVID specific infection control techniques
- Employ peer reviewed techniques for the preparation and treatment of COVID patients in a variety of healthcare settings; acute, post-acute, rural health and provider clinics

9:30 - 10:00

Break and Networking

10:00- 11:00

Top Performing Rural Hospitals: Benchmarks For Success

Michael Topchik
National Director for the Chartis Center for Rural Health
Troy Brown, Manager
Chartis Center for Rural Health

PANELISTS:

Tanya Sharp, President & CEO
Boone County Health Center

Krista Trimble, Quality Improvement Coordinator
Pender Community Hospital

Melanie Pinette, Client Services Manager
Chartis Center for Rural Health

Treg Vyzourek, CEO
Brodstone Memorial Hospital

OBJECTIVES:

- Provide a state-wide lens into Nebraska Critical Access Hospital performance with a deep-dive into to Quality-related measures.
- Explore common ‘small change, high impact’ opportunities for improving quality and best practices for navigating roadblocks and data denial.
- Examine the impact of COVID-19 on quality initiatives and share insights and ideas for improving quality in a post-COVID environment.

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11:00 - 12:00 The Foundations of Quality Improvement on the Road to Value for Rural Health Clinics and other Rural Primary Care Providers

SPEAKER:

Tammy Norville, Technical Assistance Director
National Organization of State Offices of Rural Health

OBJECTIVES:

- Describe the basics of quality and how it supports the foundation of the business.
- Discuss the paradigm shift to value.
- Demonstrate use of appropriate documentation and coding for the transition to value.
- Determine feasibility of additional Technical Assistance – including but not limited to opportunities for internal documentation/coding review, workflow analysis, scheduling analysis, etc.

12:00 **Adjourn**

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8:00 - 9:00

Incorporating Chronic Care and Palliative Care into your CAH/RHC

PANELISTS:

Kelli Wood, Social Work Director and Utilization Review Coordinator – Howard County Medical Center

Jenni Klanecky, Chronic Care Manager
Howard County Medical Center

Brooke Lukasiewicz, Nurse Navigator
Howard County Medical Center

Dr. Jared Kramer, Primary Care Provider
Howard County Medical Center

OBJECTIVES:

- Describe the components of a rural Palliative Care Program.
- Describe how to start Chronic Care Management in a rural health clinic.
- Identify the benefits of Chronic Care and Palliative Care in rural health care.

9:00 - 10:00

Age Friendly Health Systems in Nebraska

PANELISTS:

Deborah Conley, Service Executive Geriatrics
Methodist Hospital

Matt Snyder, Director of Nursing
Johnson County Hospital

Rita Maloley, Social Services Director
York General

Leah Lonsdale, Medical Surgical Coordinator
York General

Susi VonBergen, Assistant DON & Director of Quality
Nemaha County Hospital

Stacey Jurgensen, Manager, Inpatient Nursing Services
Memorial Community Hospital and Health System

Denise Sabatka, Director of Quality & Risk
Saunders Medical Center

Destiny Bader, Director of Nursing
Saunders Medical Center

OBJECTIVES:

- Define the meaning of 4M's in an Age-Friendly Health System.
- Evaluate the 4M's application techniques used by state peers for applicability in own healthcare setting.
- Apply the 4M concepts in own healthcare setting for purposes of achieving an Age-Friendly Health System.

10:00 - 10:30

Break and Networking

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10:30 - 11:30 Best Practices in Sepsis & The Nebraska Sepsis Toolkit

PANELISTS:

Dr. Amy Vertin, ED Medical Director & Physician Leader
of Bryan Health Order Set Program

Anne Timmerman, Director of Quality & Safety
Franciscan Healthcare

Andrew McCarty, Stroke & Sepsis Program Coordinator
Mary Lanning Healthcare

**Jenni Meiergerd, Infection Control, Employee Health &
Safety Coordinator**
Franciscan Care Services

**Kevin Sponsel, Infectious Disease/Antimicrobial
Stewardship Clinical Pharmacist Specialist**
Bryan Health

Denise Moeschel, Clinical Quality Specialist
Bryan Health

OBJECTIVES:

- Define sepsis and recognize signs and symptoms of sepsis.
- Compare sepsis screening tools.
- Discuss and review sepsis Bundles and Evidence-based sepsis care.
- Relate best practices in sepsis care to rural healthcare.
- Describe best practice for patients transferred to a tertiary care center.

11:30 - 12:45 The Lightning Round: 2020 Top Issues in The Quest for Excellence in Healthcare

Improving sepsis Recognition and Treatment with Plan-Do-Study-Act

Austin Farnstrom, Clinical Staff Pharmacists
Brodstone Memorial Hospital

Rural Response to the Opioid Crisis

Denise Sabatka, Director of Quality & Risk
Saunders Medical Center

Stacie Sabatka, Clinical Director
Saunders Medical Center

Destiny Bader, Director of Nursing
Saunders Medical Center

Enhanced Analytics for Mitigation of Controlled Substance Diversion

Barb Peterson, Chief Quality Officer
Great Plains Health

Jason North, Director of Pharmacy
Great Plains Health

COVID-19 Testing: One Team, One Purpose

Angela Herbert, Quality and Patient Safety Director
Bryan Health

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11:30 - 12:45

The Lightning Round: 2020 Top Issues in The Quest for Excellence in Healthcare

Early Recovery after Surgery: Enhancing Cesarean Care

Alexa Lewis, Director Women's and Children's Services
Bryan Health

Marisa Schaffer, Nurse Educator- Women's and Children's
Bryan Health

Samantha Kenning, Perinatal Quality Clinical Resource Nurse
Bryan Health

Reduction in Foley Catheter Line Utilization Ratio

Michelle George, Quality and Compliance Officer
Nebraska Spine Hospital, LLC

Fall Prevention

Kristen Colsden, Quality Project Manager
Faith Regional Health Services

Connie Rupp, VP/CNO
Faith Regional Health Services

OBJECTIVES:

- Explore 7 Nebraska hospitals Quality Performance Improvement best practices that drove innovative developments in 2020.

12:45

Adjourn

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Population Health Best Practices Panel

Best Practices from a CAH Patient Transportation Program

PANELISTS:

**Stephanie Copp, Patient Financial Services Manager,
Transportation Manager & HIPAA Privacy Officer**
Valley County Health System

Kari Ruse, Nebraska DOT Transit Manager
Nebraska Department of Transportation

OBJECTIVES:

- Outline the financial impact of offering patient transportation services
- Examine the strategic decision making around a population health transportation service
- List steps needed to set up your own hospital based patient transportation service

Lexington Regional Health Center Diabetes Program

PANELISTS:

Brittany Hueftle, Director of Transitional Care
Lexington Regional Health Center

Gloria Dawson, Diabetes Program Educator
Lexington Regional Health Center

Lacey Zarek, Director of Dietary Services
Lexington Regional Health Center

OBJECTIVES:

- Describe how health data information can be used to improve overall patient outcomes.
- Identify quality improvement practices to improve patient outcomes.
- Describe the role and benefits of care coordinators related to the Diabetes Self- Management Education and Support (DSMES) team.

A Rural Population Health Program: Importance of Data in Supporting Quality and Value

PANELIST:

Anne Hansen, NPG Health Collaborative Accountable Care Organization Director – Quality & Population Health
Prairie Health Ventures

OBJECTIVES:

- Explain the importance of value-based care today and in the future of rural healthcare arena.
- Outline data options that support the management of population health across the continuum.
- Recognize the importance of care coordination in relation to value-based care.

9:30 - 10:00

Break and Networking

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10:00 - 11:00 Lessons Learned CAUTI/CLABSI

PANELISTS:

Anne Thallas, Service Leader
Nebraska Methodist Hospital

Britany Brockman, ICU Supervisor
CHI Health St. Elizabeth

Nicole Ragon, Nurse Educator Critical Care Services
CHI Health St. Elizabeth

OBJECTIVES:

- Identify resources available to track quality metrics such as CAUTI/CLABSI.
- Define best practice steps your organization can take to improve CAUTI/CLABSI rates.
- Identify techniques to promote improvement sustainability specific to CAUTI/CLABSI.

11:00 - 12:00 The Implementation of Social Determinants of Health

PANELISTS:

Tamara Wiens, West View Medical Building Administrator, Quality Management Director
York General

Sherri Redinger, Director of Care Coordination & Nursing Services
York Medical Clinic

Dr. Patrick Hotovy, Family Physician
York Medical Clinic

Rita Maloley, Social Services Director
York General

OBJECTIVES:

- Distinguish the 5 different social determinants of health.
- Compare and contrast how to address social determinants of health in primary care vs. acute care.
- Define the steps your organization can take to implement social determinants of health patient surveys.
- Identify collaboration opportunities applicable to your organization between the hospital, clinic, and public health settings.

12:00 - 12:15 Closing Remarks - Margaret Brockman