

2023 QI Residency

Health Information
Exchange

Prescription Drug
Monitoring Program

November 2, 2023

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Course Objectives:

- Defend resource needs to leadership to improve quality
- Distinguish quality initiatives impacting reimbursement
- Translate population health promotion and continuum of care activities



Tools to build a Health Data Utility

Objective:
Defend resource
needs to leadership
to improve quality



Four Levels of Interoperability (Data Level)

- **Foundational (Level 1):** Establishes the inter-connectivity requirements needed for one system or application to securely communicate data to and receive data from another
- **Structural (Level 2):** Defines the format, syntax and organization of data exchange including at the data field level for interpretation
- **Semantic (Level 3):** Provides for common underlying models and codification of the data including the use of data elements with standardized definitions from publicly available value sets and coding vocabularies, providing shared understanding and meaning to the user
- **Organizational (Level 4):** Includes governance, policy, social, legal and organizational considerations to facilitate the secure, seamless and timely communication and use of data both within and between organizations, entities and individuals. These components enable shared consent, trust and integrated end-user processes and workflows

(Healthcare Information and Management Systems Society (HIMSS))



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The Foundation

HL7 V2

- ADT - Admissions/Discharge/Transfer
- LAB - Laboratory Feed
- RAD - Radiology Feed
- TRN - Transcription Feed (reports, dictations, etc.)

HL7 V3 CCDA

- Continuity of Care Documents

```
MSH|^~\&|MESA_ADT|XYZ_ADMITTING|iFW|ZYX_HOSPITAL|||ADT^A04|103102|P|2.4||||||  
EVN|||200007010800|||200007010800  
PID|||583295^^^ADT1||DOE^JANE||19610615|M-||2106-3|123 MAIN STREET^^GREENSBORO^NC^27401-1020|GL|(919)379-1212|(919)271-3434~(919)277-3114||S||PATID12345001^2^M10|123456789|9-87654^NC  
NK1|1|BATES^RONALD^L|SPO|||||20011105  
PV1||E|||||5101^NELL^FREDERICK^P^^DR|||||||V1295^^^ADT1|||||||200007010800|||||  
PV2|||^ABDOMINAL PAIN  
OBX|1|HD|SR Instance UID||1.123456.2.2000.31.2.1|||||F|||||  
AL1|1||^PENICILLIN||PRODUCES HIVES~RASH  
AL1|2||^CAT DANDER  
DG1|001|I9|1550|MAL NEO LIVER, PRIMARY|19880501103005|F||  
PR1|2234|M11|111^CODE151|COMMON PROCEDURES|198809081123  
ROL|45^RECORDER^ROLE MASTER LIST|AD|CP|KATE^SMITH^ELLEN|199505011201  
GT1|1122|1519|BILL^GATES^A  
IN1|001|A357|1234|BCMD|||||132987  
IN2|ID1551001|SSN12345678
```


Four Levels of Interoperability

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USCDI v3

(U.S. Core Data for Interoperability)

- Assessment and plan of treatment
- Care Team members
- Clinical Notes
- Goals
- Health concerns
- Immunizations
- Laboratory
- Medications
- Patient Demographics
- Problems
- Procedures
- Provenance
- Smoking Status
- Unique device identifier
- Vital signs

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Promoting Interoperability Programs

Objective:
Distinguish quality initiatives impacting reimbursement

The Promoting Interoperability Programs for hospitals (previously known as the Medicare and Medicaid EHR Incentive Programs) encourage eligible hospitals and CAHs to demonstrate meaningful use of certified EHR technology.

Hospital Interoperability in 2023

1. Report on the measures within the four objectives (categories) and score a minimum of 60 points.
 1. Electronic Prescribing
 2. Health Information Exchange
 3. Provider to Patient Exchange
 4. Public Health and Clinical Data Exchange
2. Attest (yes/no) to the following 2 measures within the Protect Patient Information objective.
 1. Security Risk Analysis measure
 2. Safety Assurance Factors for EHR Resilience (SAFER) Guides measure
 3. Complete the actions to limit or restrict the compatibility or interoperability of CEHRT attestation.
3. Successfully submit 4 eCQMs for 4 quarters of data.
 1. 3 self-selected eCQMs and the Safe Use of Opioids eCQM (eOPI-1).

Electronic Prescribing and PDMP Query

Medicare Promoting Interoperability PROGRAM

ELIGIBLE HOSPITALS AND CRITICAL ACCESS HOSPITALS OBJECTIVES AND MEASURES FOR THE 2023 EHR REPORTING PERIOD

The following information is for eligible hospitals and critical access hospitals (CAHs) attesting to CMS for their participation in the Medicare Promoting Interoperability Program in calendar year (CY) 2023.

Objective	Electronic Prescribing
Measure	Query of Prescription Drug Monitoring Program (PDMP) For at least one Schedule II opioid or Schedule III or IV drug electronically prescribed using certified electronic health record technology (CEHRT) during the electronic health record (EHR) reporting period, the eligible hospital or CAH uses data from CEHRT to conduct a query of a PDMP for prescription drug history.
Exclusions	<ol style="list-style-type: none">1. Any eligible hospital or CAH that does not have an internal pharmacy that can accept electronic prescriptions for controlled substances that include Schedule II, III, IV drugs and is not located within 10 miles of any pharmacy that accepts electronic prescriptions for controlled substances at the start of their EHR reporting period; OR,2. Any eligible hospital or CAH that could not report on this measure in accordance with applicable law; OR,3. Any eligible hospital or CAH for which querying a PDMP would impose an excessive workflow or cost burden prior to the start of the EHR reporting period they select in CY 2023.

Definition of Terms

Prescription: The authorization by an eligible hospital or CAH to a pharmacist to dispense a drug that the pharmacist would not dispense to the patient without such authorization.

Opioids: Opioids listed as Schedule II controlled substances found at [21 CFR 1308.12](#).

Reporting Requirements

- YES/NO Attestation – The eligible hospital or CAH must attest YES to conducting a query of PDMP for prescription drug history to earn points and fulfill the measure.

Medicare Promoting Interoperability PROGRAM

ELIGIBLE HOSPITALS AND CRITICAL ACCESS HOSPITALS OBJECTIVES AND MEASURES FOR THE EHR 2023 REPORTING PERIOD

The following information is for eligible hospitals and critical access hospitals (CAHs) attesting to CMS for their participation in the Medicare Promoting Interoperability Program in calendar year (CY) 2023.

Objective	Health Information Exchange
Measure	HIE Bi-Directional Exchange: The eligible hospital or CAH must attest to the following: <ol style="list-style-type: none">1. Participating in an HIE in order to enable secure, bi-directional exchange of information to occur for all unique patients discharged from the eligible hospital or CAH inpatient or emergency department (Place of Service [] 21 or 23), and all unique patient records stored or maintained in the EHR for these departments, during the EHR reporting period in accordance with applicable law and policy.2. Participating in an HIE that is capable of exchanging information across a broad network of unaffiliated exchange partners including those using disparate EHRs, and not engaging in exclusionary behavior when determining exchange partners.3. Using the functions of CEHRT to support bi-directional exchange with an HIE.

Definition of Terms

Active/Current Medication List: A list of medications that a given patient is currently taking.

Active/Current Medication Allergy List: A list of medications to which a given patient has known allergies.

Allergy: An exaggerated immune response or reaction to substances that are generally not harmful.

Care Plan: The structure used to define the management actions for the various conditions, problems, or issues. A care plan must include, at a minimum, the following components: goals, health concerns, assessment, and plan of treatment.

Current Problem Lists: At a minimum a list of current and active diagnoses.

Health Information Exchange Measure

Public Health and Clinical Data Exchange

Medicare Promoting Interoperability PROGRAM

ELIGIBLE HOSPITALS AND CRITICAL ACCESS HOSPITALS OBJECTIVES AND MEASURES FOR THE 2023 EHR REPORTING PERIOD

The following information is for eligible hospitals and critical access hospitals (CAHs) attesting to CMS for their participation in the Medicare Promoting Interoperability Program in calendar year (CY) 2023.

Objective	Public Health and Clinical Data Exchange
Bonus Measure	Public Health Registry Reporting The eligible hospital or CAH is in active engagement with a public health agency (PHA) to submit data to public health registries.

Definition of Terms

Active Engagement: Means that the eligible hospital or CAH is in the process of moving towards sending "production data" to a PHA or clinical data registry (CDR), or is sending production data to a PHA or CDR.

Active Engagement Option 1: Pre-production and Validation: The eligible hospital or CAH registered to submit data with the PHA or, where applicable, the CDR to which the information is being submitted; registration was completed within 60 days after the start of the EHR reporting period; and the eligible hospital or CAH is awaiting an invitation from the PHA or CDR to begin testing and validation. Then, the eligible hospital or CAH begins the process of testing and validation of the electronic submission of data. Eligible hospitals or CAHs must respond to requests from the PHA or, where applicable, the CDR within 30 days; failure to respond twice within an EHR reporting period would result in that eligible hospital or CAH not meeting the measure.

Note: This option allows eligible hospitals or CAHs to meet the measure when the PHA or the CDR has limited resources to initiate the testing and validation process. Eligible hospitals or CAHs that have registered in previous years do not need to submit an additional registration to meet this requirement for each EHR reporting period.

Active Engagement Option 2: Validated Data Production: The eligible hospital or CAH has completed testing and validation of the electronic submission and is electronically submitting production data to the PHA or CDR.

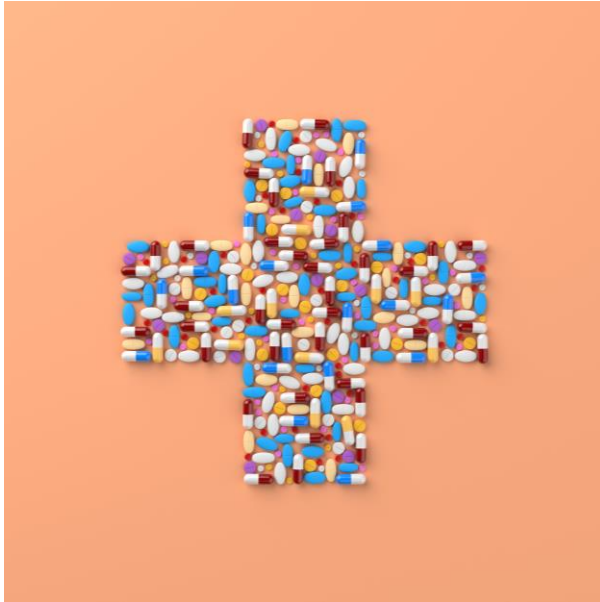
Production Data: Refers to data generated through clinical processes involving patient care, and it is used to distinguish between data and "test data" which may be submitted for the purposes of enrolling in and testing electronic data transfers.

Health Data Utility Tool: The Provider Portal

Objective:
Translate
population
health
promotion and
continuum of
care activities



Use Cases



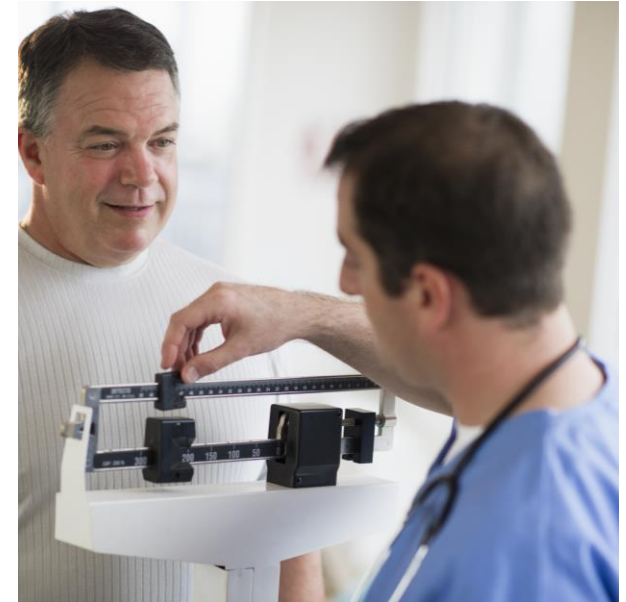
Medication Compliance

Are there barriers to compliance?



Hospitalizations

Proper Use of Emergency Care



Medical Follow up

Is the Patient being seen?
Following up with appointments?

What is a Health Information Exchange Platform?

A health information exchange (HIE) platform collects, organizes, and stores medical data from various providers within a geographical region on a centralized or decentralized database. HIE participants with appropriate authorizations can then access the medical data of patients with their consent.



Noun or a Verb?

Goals of a Health Information Exchange

- Support Coordination of Care
- Improve Patient Care
- Ease Burden on Providers and Quality Professionals by creating efficiencies
- Create Healthier Communities



Typical Service Offerings from an HIE

Provider Portal

Event Notification

Public Health Reporting

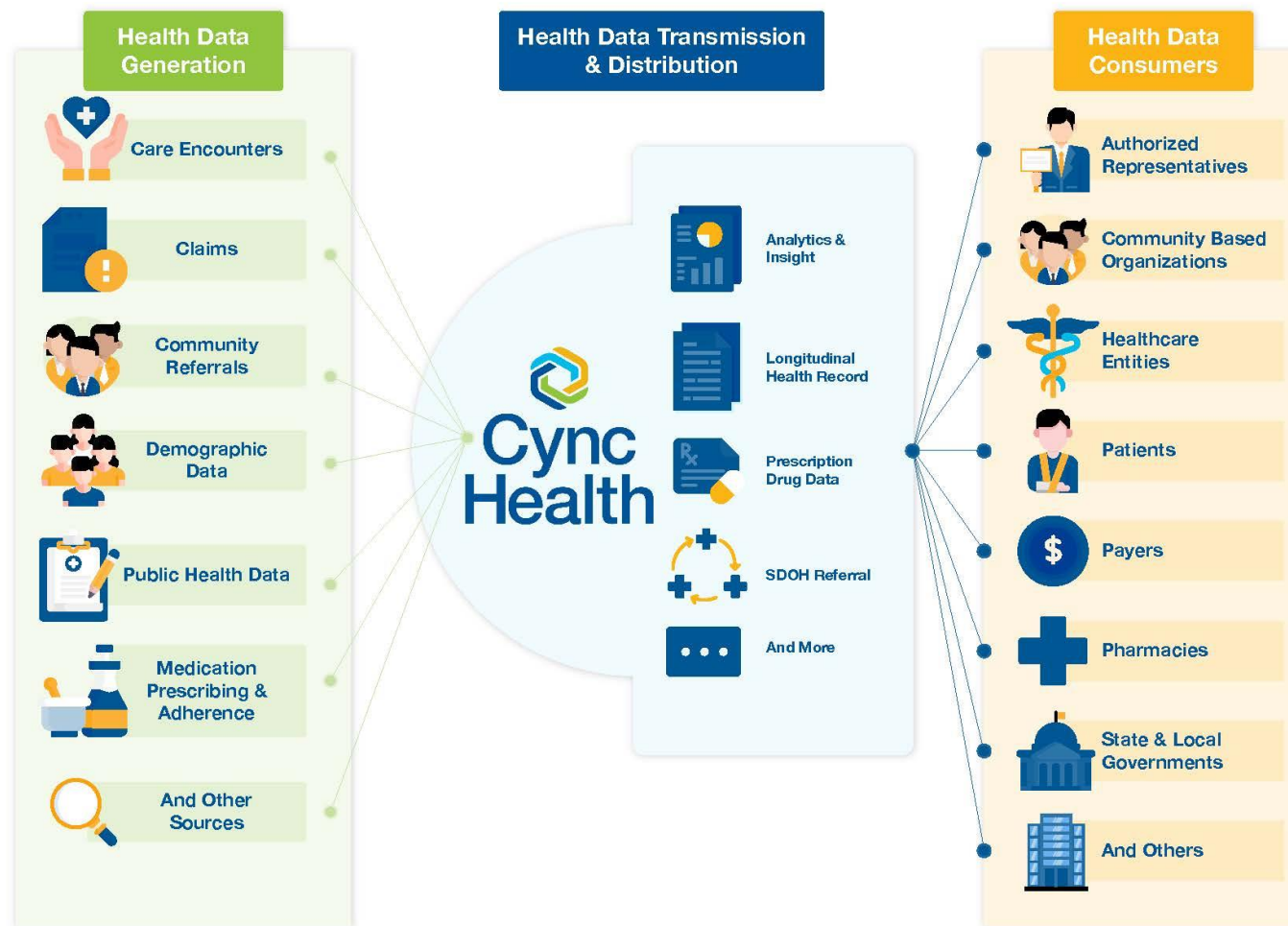
Analytics/Quality Measure Reporting

Academics and Research Support

Prescription Drug Monitoring Program

Direct Secure Messaging (HISP)

Health Data Utility Model



Encounters

ZZZTESTPT, **EIGHTZ**
03/02/1944 - 77 Yrs - Female

MME Alert Last 7-days
Average daily MME: 127
days daily MME over 90: 7
Highest daily MME: 140

Multiple Provider Alert Last 180-days
Pharmacies: 4
Prescribers: 4

Opioid/Benzo Overlap Last 45-days
Yes

Awaiting results from: PDMP (Done), XCADocuments (Done) [Refresh](#)

Chartbook

- Encounters
- > Demographics
- > Conditions
- Allergies
- > Medications
- Documents
- Diagnostic Studies
- Lab Results
- Vital Signs
- Immunizations

Admission	Visit Description	Reason for Visit	Discharge Destination	Start Date	End Date	Treating Care Provider	Care Provider	Facility	Location
Emergency Emergency		HEADACHE, VOMITING	Home or Self Care	10/31/2021	10/31/2021	Thomas F Cheatele		Nebraska Methodist Health System	Jeannie Edmundson Hospital
Elective Outpatient		CHRONIC THORACIC BACK PAIN	Home or Self Care	09/01/2021	11/30/2021	Andrew E Huff		Nebraska Methodist Health System	Jeannie Edmundson Hospital
Outpatient	PC EST ACUTE			08/03/2021		MICHAEL W GUZMAN		Catholic Health Initiatives	VVMC
Elective Outpatient		CERCVICALGIA	Home or Self Care	07/30/2021	07/30/2021	Andrew E Huff		Nebraska Methodist Health System	Jeannie Edmundson Hospital
Elective Inpatient		FORMER SMOKER		06/24/2021		Kevin N Sheppard		Nebraska Methodist Health System	Jeannie Edmundson Hospital

Documents

ZZZTESTPT, EIGHTZ
03/02/1944 - 77 Yrs - Female

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Documents

Date, Activity T

Some documents are unable to be launched in the browser, therefore leverage the local device to display. Follow your organization's technical safeguard protocols.

Doc Type	Document	Source	Facility	Entered Location	Date	Details	Episode No
DOC	TELEPHONE EN	KATHERINE C PULLEN	Nebraska Medicine		03/11/2021 14:07	⋮	HSgenerated85476AG
PR	PROGRESS	FEDJAA ROCHLING	Nebraska Medicine		03/11/2021 13:45	⋮	HSgenerated85476AG
DOC	ERRONEOUS EN	FEDJAA ROCHLING	Nebraska Medicine		03/11/2021 13:45	⋮	HSgenerated85476AG
DOC	NURSE TRIAGE	KATHERINE C PULLEN	Nebraska Medicine		03/11/2021 00:00	⋮	HSgenerated85476AG
DOC	NURSE TRIAGE	KATHERINE C PULLEN	Nebraska Medicine		03/11/2021 00:00	⋮	HSgenerated85476AG
DOC	TELEPHONE EN	BRANDY L HERTZIG	Nebraska Medicine		03/10/2021 13:40	⋮	HSgenerated85476AG
DOC	TELEPHONE EN	ALYSSA R SHARP	Nebraska Medicine		03/10/2021 10:03	⋮	HSgenerated85476AG
DOC	TELEPHONE EN	MORGAN D MOODY	Nebraska Medicine		03/10/2021 07:39	⋮	HSgenerated85476AG
DOC	TELEPHONE	MORGAN D MOODY	Nebraska Medicine		03/10/2021 00:00	⋮	HSgenerated85476AG
PR	PROGRESS	ALISON A DELIZZA	Nebraska Medicine		03/09/2021 09:57	⋮	HSgenerated85476AG
DOC	DOCUMENTATIO	ALISON A DELIZZA	Nebraska Medicine		03/09/2021 00:00	⋮	HSgenerated85476AG

Diagnostics

ZZZTESTPT, **EIGHTZ**
03/02/1944 - 77 Yrs - Female

MME Alert Last 7-days
Average daily MME: 127
days daily MME over 90: 7
Highest daily MME: 140

Multiple Provider Alert Last 180-days
Pharmacies: 4
Prescribers: 4

Opioid/Benzo Overlap Last 45-days
Yes



Chartbook

Encounters

Demographics

Conditions

Allergies

Medications

Documents

Diagnostic Studies

Lab Results

Vital Signs

Immunizations

Diagnostic Studies

Collection Date

Some documents are unable to be launched in the browser, therefore leverage the local device to display. Follow your organization's technical safeguard protocols.

Study	Document Link	Report	Status	Collection Date	Facility	Location	Episode No
CT CHEST		Report	Final	09/19/2018 05:11	Great Plains Health	Great Plains Health	156979070

Lab Reports

ZZZTESTPT, EIGHTZ
03/02/1944 - 77 Yrs - Female

MME Alert Last 7-days
Average daily MME: 127
days daily MME over 90: 7
Highest daily MME: 140

Multiple Provider Alert Last 180-days
Pharmacies: 4
Prescribers: 4

Opioid/Benzo Overlap Last 45-days
Yes



Order Start Date 09/02/2021
Order Start Time 08:00
Ordering Clinician FEY, PAUL (35871)
Specimen UCLN
Specimen Collection Date 09/02/2021
Specimen Collection Time 08:00
Specimen Received Date 09/02/2021
Specimen Received Time 12:37

[Order Details](#)

Cumulative

Result Date
Result Time
Result Status Corrected
Placer ID
Last Update Date
Last Update Time
Age at Time of Test 77 Years

Test Item	Flag	Value	Units	Reference Range	Test Item Status	Comments	Sensitivities	Message Flag	Observation Time	Performed At
SPECIMEN SOURCE XXX		Urine Clean Catch			Final				09/02/2021	Nebraska Medicine
ANNOTATION COMMENT IMP		None			Final				09/02/2021	Nebraska Medicine
MICROORGANISM/AGENT XXX		Enterococcus faecalis			Corrected			Abnormal	09/02/2021	Nebraska Medicine
Report Status		09/02/2021 Final			Final				09/02/2021	Nebraska Medicine
ORGANISM		Enterococcus faecalis			Final	Enterococcus faecalis			09/02/2021	MICROBIOLOGY
BACTERIAL SUSC PNL ISLT MIC		MIC			Final				09/02/2021	MICROBIOLOGY
AMPICILLIN SUSC ISLT		<=2			Final		S		09/02/2021	MICROBIOLOGY
VANCOMYCIN ISLT MIC		<=0.25			Final		S		09/02/2021	MICROBIOLOGY
DAPTOMYCIN ISLT MIC		<=0.25			Final		S		09/02/2021	MICROBIOLOGY

Medication History

ZZZTESTPT, EIGHTZ
03/02/1944 - 77 Yrs - Female

MME Alert Last 7-days
Average daily MME: 622
days daily MME over 90: 7
Highest daily MME: 622

Multiple Provider Alert Last 180-days
Pharmacies: 4
Prescribers: 5

Opioid/Benzo Overlap Last 45-days
Yes



Awaiting results from: NSIIS (Done)

[Refresh](#)

Chartbook													
Encounters													
Demographics													
Conditions													
Allergies													
Medications													
Current Medications													
Historical Medications													
Documents													
Diagnostic Studies													
Lab Results													
Species	RxGov Patient ID	Date Filled	Drug Name	Quantity Dispensed	Generic Drug	Prescriber	Pharmacy	Date Written	Days Supply	Refills	Payment Type	Details	
Human	989998	12/15/2021	Compound incl. LORazepam 1 MG TABS, Banophen 25 MG CAPS, Lecithin Organogel GEL	30	Compound incl. Lorazepam, Diphenhydramine HCl, Premium Lecithin Organogel Base	zzEIGHT zzPrescriber	zzTest Pharmacy 1	10/16/2021	4	0/32	Private Pay (Cash, Charge, Credit Card)	⋮	
Human	989998	12/15/2021	Compound incl. fentaNYL Citrate 1600 MCG LPOP	180	Compound incl. Fentanyl Citrate	zzEIGHT zzPrescriber	zzTest Pharmacy 1	12/15/2021	30	0/0	Private Pay (Cash, Charge, Credit Card)	⋮	
Human	989998	12/08/2021	Compound incl. LORazepam 1 MG TABS, Banophen 25 MG CAPS, Lecithin Organogel GEL	30	Compound incl. Lorazepam, Diphenhydramine HCl, Premium Lecithin Organogel Base	zzEIGHT zzPrescriber	zzTest Pharmacy 1	10/17/2021	4	1/32	Private Pay (Cash, Charge, Credit Card)	⋮	
Human	989998	12/04/2021	Compound incl. LORazepam 1 MG TABS, Banophen 25 MG CAPS, Lecithin Organogel GEL	30	Compound incl. Lorazepam, Diphenhydramine HCl, Premium Lecithin Organogel Base	zzEIGHT zzPrescriber	zzTest Pharmacy 1	10/17/2021	4	2/32	Private Pay (Cash, Charge, Credit Card)	⋮	
Human	989998	12/01/2021	Compound incl. fentaNYL Citrate 1600 MCG LPOP	180	Compound incl. Fentanyl Citrate	zzEIGHT zzPrescriber	zzTest Pharmacy 1	12/01/2021	30	0/0	Private Pay (Cash, Charge, Credit Card)	⋮	

Prescription Drug Monitoring Program



**Combatting the opioid crisis:
Multi-faceted approach**



Prevention



Education




**Treatment/
recovery**



**Identification/
monitoring**

What needs to be reported to the PDMP?

- **Patient:** name, address, gender, DOB, phone, identifier
 - **Pharmacy:** name, address, DEA/NPI
 - **Prescription:** date issued, date filled, name of drug (NDC), strength, quantity, payment type
 - **Prescriber:** name, DEA/NPI
- 

Who Reports information to PDMPs?

Pharmacies

- In-state
- Mail order
- Nebraska VA

Physicians

With a pharmacy license

Veterinarians

(Controlled substances only)

Accessing PDMP Data in Nebraska



Prescribers



Pharmacists

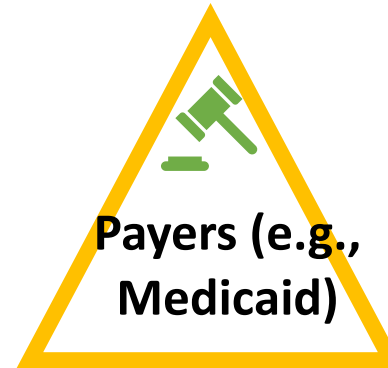


Delegates

- Nurses
- Pharmacy technicians



Law enforcement



Payers (e.g., Medicaid)

Patient queries – clinical safety alerts

Patient Information

Dispense Details Relationships Filter: 3 Months

15.8

MME Assessment
* 7 day average

11

Multiple Provider Episodes
* Last 6 Months

3

Overlapping Prescriptions
* Last 45 Days

Drug Type
 All CDS Non-CDS

Controlled Substance Dispenes

	Species	RxGov Patient ID	Date Filled	Drug Dispersed	Quantity Dispensed	Prescriber	Dispenser	Date Written	Date Sold	Days Supply	Refill Number	Refills Authorized	State	Payment Type
4		271	09/10/2019	Morphine Sulfate (Morphine Sulfate (Concentrate)) 100 MG/5ML SOLN	20 Milliliters (ml)	abc, abc 4021113333	test, test st, test, NE, 68128, 1111111111, Sarpy	09/10/2019	09/10/2019	5	0	0	Nebraska	Medicare
		271	09/08/2019	Morphine Sulfate (Morphine Sulfate (Concentrate)) 100 MG/5ML SOLN	40 Milliliters (ml)	abc, abc 4021113333	test, test st, test, NE, 68128, 1111111111, Sarpy	09/08/2019	09/09/2019	5	0	0	Nebraska	Medicare
		301	09/03/2019	Morphine Sulfate (Morphine Sulfate (Concentrate)) 100 MG/5ML SOLN	40 Milliliters (ml)	abc, abc	test, test st, test, NE, 68128, 1111111111, Sarpy	09/03/2019	09/04/2019	5	0	0	Nebraska	Medicare
		301	09/02/2019	Morphine Sulfate (Morphine Sulfate (Concentrate)) 100 MG/5ML SOLN	20 Milliliters (ml)	abc, abc	test, test st, test, NE, 68128, 1111111111, Sarpy	09/02/2019		5	0	0	Nebraska	Medicare
		301	10/15/2019	Morphine Sulfate (Morphine Sulfate) 30 MG TABS	17 Each	Potter, Sherman T 9991111225	Test Pharmacy, 12300 W Dodge Rd, Omaha, NE, 68154, 4025599999, Douglas	10/15/2019	10/15/2019	17	0	0	Nebraska	Commercial Insurance
		301	10/15/2019	Oxycodone HCl (oxyCODONE HCl) 10 MG TABS	50 Each	Crusher, Beverly 9991111225	Kevin's Pharmacy, 322 E 22nd Street, Fremont, NE, 68025, 4025599992, Dodge	10/15/2019	10/15/2019	8	0	0	Nebraska	Private Pay (Cash, Charge, Credit Card)
		301	10/15/2019	Hydrocodone-Acetaminophen (Vicodin) 5-300 MG TABS	90 Each	House, Gregory 9991111235	Hometown Pharmacy, 2500 California Plaza, Omaha, NE, 68178, 4025599992, Douglas	10/15/2019	10/15/2019	30	0	0	Nebraska	Private Pay (Cash, Charge, Credit Card)

Patient query – combined view

Dispenses

Combined View Split View

Better sorting for medication reconciliation

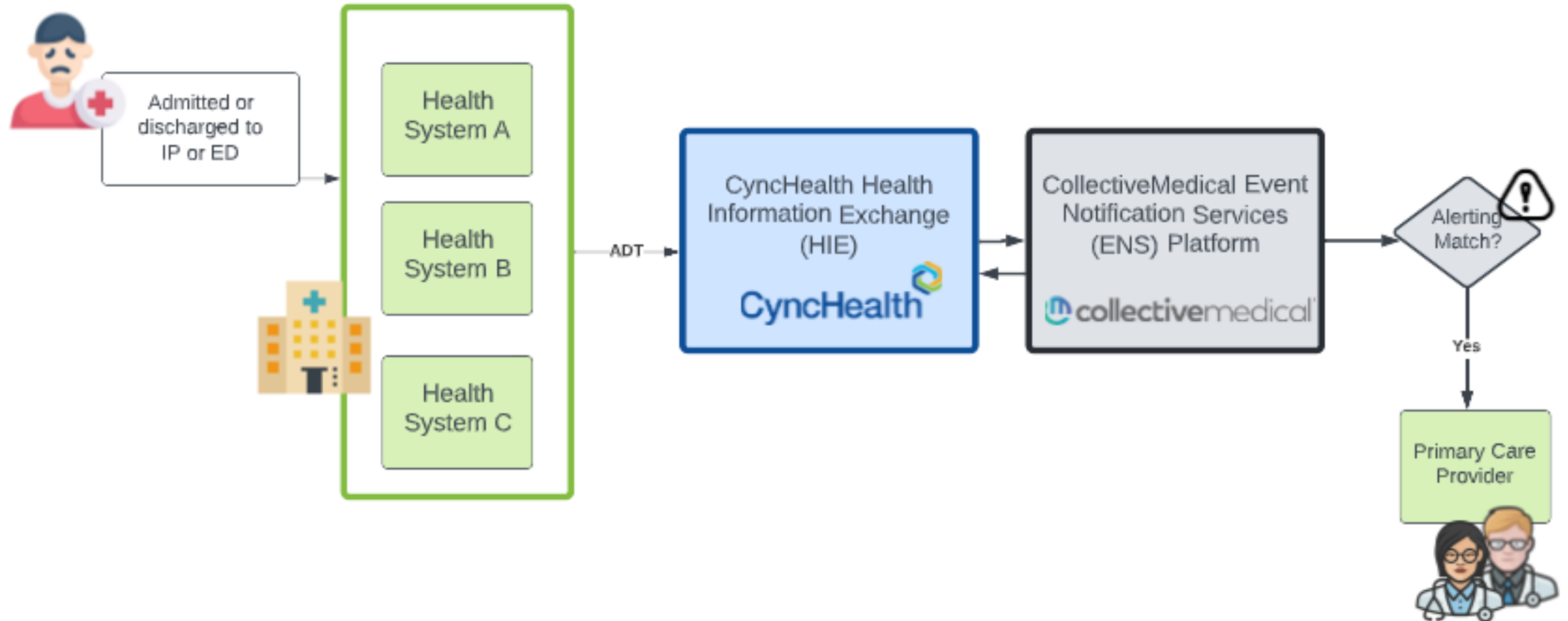
	Species	RxGov Patient ID	Date Filled ▲	Drug Dispensed	Quantity Dispensed	Prescriber	Dispenser	Date Written	Date Sold	Days Supply	Refill Number	Refills Authorized	State	Payment Type
+ 2	👤	2982	02/20/2020	Hydrocodone-Acetaminophen (HYDROcodone-Acetaminophen) 7.5-300 MG TABS	100 Each	Howser, Doogie 9991112225	Test Pharmacy, 12300 W Dodge Rd, Omaha, NE, 68154, 4025599999, Douglas	02/19/2020		10	0	0	Nebraska	Commercial Insurance
	👤	2982	02/19/2020	Oxycodone HCl (oxyCODONE HCl) 10 MG TABS	50 Each	Crusher, Beverly 9991111225	Kevin's Pharmacy, 322 E 22nd Street, Fremont, NE, 68025, 4025599992, Dodge	02/15/2020	02/19/2020	8	0	0	Nebraska	Private Pay (Cash, Charge, Credit Card)
	👤	2982	02/18/2020	Alprazolam (ALPRAZolam) 1 MG TABS	90 Each	Bailey, Miranda 9991111265	Newbie Pharmacy, 8303 Dodge Street, Omaha, NE, 68114, 4025599992, Douglas	02/18/2020	02/19/2020	30	0	0	Nebraska	Commercial Insurance
	👤	2982	02/12/2020	Hydrocodone-Acetaminophen (Vicodin) 5-300 MG TABS	180 Each	House, Gregory 9991111235	Hometown Pharmacy, 2500 California Plaza, Omaha, NE, 68178, 4025599992	02/10/2020	02/18/2020	30	0	0	Nebraska	Private Pay (Cash, Charge, Credit Card)
+ 2	👤	2982	12/08/2019	Simvastatin (Simvastatin) 40 MG TABS	60 Each	Howser, Doogie 9991112225	Test Pharmacy, 12300 W Dodge Rd, Omaha, NE, 68154, 4025599999, Douglas	12/07/2019	12/09/2019	30	3	6	Nebraska	Commercial Insurance
	👤	2982	12/07/2019	Esomeprazole Magnesium (NexIUM) 40 MG CPDR	30 Each	House, Gregory 9991111225	Test Pharmacy, 12300 W Dodge Rd, Omaha, NE, 68154, 4025599999, Douglas	12/07/2019	12/07/2019	30	0	0	Nebraska	Commercial Insurance
	👤	2982	12/07/2019	Bumetanide (Bumetanide) 1 MG TABS	30 Each	House, Gregory 9991111225	Newbie Pharmacy, 8303 Dodge Street, Omaha, NE, 68114, 4025599992, Douglas	12/07/2019	12/07/2019	30	0	0	Nebraska	Commercial Insurance

Health Data Utility Tool: Event Notification



Event Notification – Value Add of CyncHealth Membership

General Event Notification Message Flow



Conditions of Participation (CAH/ACH)

Patient Presents
at Hospital ED or IP



Immediate

Basic demographic information and triage details about the encounter are entered into the hospital's EHR

EHR Sends Patient
Data to Event
Notification Platform



Less than two (2) minutes

Identification of the patient and cross-references the new encounter information with prior care records from all entities

Primary Care Physician
Notification via Direct
Message on file
associated with NPI



CoP

Conditions of Participation
notification

Health Data Utility Tool: HISP



Direct Secure Messaging (HISP)

A direct address is essentially an email address issued as the identification for anyone who sends or receives direct secure messages.

- It is secure, with all transmitted data meeting technical and regulatory standards.
- Instead of communications being routed through an email provider like Google, messages are routed through a Health Internet Service Provider (HISP).
- Direct addresses are maintained and governed by [DirectTrust](#), a non-profit healthcare industry group.

The Challenges of a Health Information Exchange

- Quality, Quality, Quality
- Interoperability standards and consistency
- Creating a frictionless experience (SSO/Workflow Integration, Smart on FHIR experience)