

# CAPTURE Falls

Collaboration and Proactive Teamwork Used to Reduce

## NHA and CAPTURE Falls HQIC Virtual Learning Cohort

### Session 2: August 18, 2021

- Tour CAPTURE Falls Roadmap
- Completion of Gap Analysis Due

# NHA and CAPTURE Falls HQIC Falls Virtual Learning Cohort

## 3-Month Rapid Cycle Improvement Project

*All Sessions will be held via Zoom*

- **Session #1 Kick-Off** – Wednesday, August 4, 2021 – 12:00 to 12:45 PM CT  
Program goals, team creation, introduction to fall risk reduction gap analysis
- **Session #2** – Wednesday, August 18, 2021 – 12:00 to 1:00 PM CT  
Tour CAPTURE Falls Roadmap, completion of gap analysis due
- **Session #3** – Wednesday, September 1, 2021 – 12:00 to 1:00 PM CT  
Review gap analysis findings, education on auditing process measures
- **Session #4** – Thursday, September 16, 2021 – 12:00 to 1:00 PM CT  
Support call for technical assistance – Optional time for additional Technical Assistance
- **Session #5** – Wednesday, September 29, 2021 – 12:00 to 1:00 PM CT  
Review audit data, create PDSA, topic-specific education
- **Session #6** – Wednesday, October 27, 2021 – 12:00 to 1:00 PM CT  
Review PDSA results, topic-specific education
- **Session #7** – Wrap-up – Tuesday, November 30, 2021 – 12:00 to 1:00 PM CT  
Identify future areas of opportunity, review additional resources

# Housekeeping



- ✓ Zoom etiquette
- ✓ Add team to chat
- ✓ Changes to team membership
- ✓ Where to find prior recordings

# UNMC Team



Dawn Venema, PT, PhD

- Physical Therapist
- Expertise in patient fall risk from mobility standpoint



Anne Skinner, MS, RHIA

- Health Informaticist/Data Analyst
- Expertise in learning from data and patient safety/quality improvement



Victoria Kennel, PhD

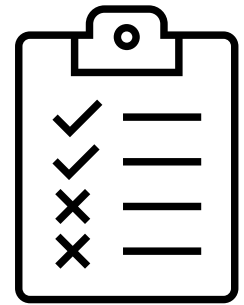
- Industrial/Organizational Psychologist
- Expertise in teamwork, human behavior, organizational science, and patient safety/quality improvement



Jenae Murry, OTS

- Research Assistant
- REDCap Data Coordinator

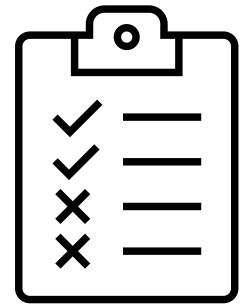
# Completing the Fall Risk Reduction Gap Analysis



- ✓ Initial invitation via email on 8/4/21; Reminder email sent on 8/16/21
  - ✓ Sent to your HQIC Falls learning cohort team key contact
- ✓ **Due today! Wednesday August 18<sup>th</sup>**
- ✓ Response rate as of EOB 8/16/21 = 33% (complete); 55% (partial + complete)
- ✓ Next steps: We will share aggregate results with you at our next session on 9/1/21.



# Completing the Fall Risk Reduction Gap Analysis



- ✓ What questions do you have about the gap analysis?
- ✓ Initial reactions:
  - ✓ In what areas do you feel your hospital is doing well?
  - ✓ In what areas do you feel your hospital could do better?



# Gap Analysis Topic Areas (for polling)

- Interprofessional Team
- Policies and Procedures
- Fall Definition
- Fall Risk Assessment
- Interventions
- Auditing
- Post-fall Clinical Assessment
- Post-Fall Huddles
- Fall Event Reporting
- Learning from Data



# CAPTURE Falls Roadmap

<https://www.unmc.edu/patient-safety/capturefalls/roadmap/index.html>







# Readiness for Change

- Layout of roadmap pages
- What, Why, How
- Education vs. Tools
- Where do educational resources and tools come from?

<https://www.unmc.edu/patient-safety/capturefalls/roadmap/change-readiness/index.html>



# Additional Roadmap Topics



Interprofessional  
fall risk  
reduction team



Gap analysis



Action plan



Fall risk reduction  
policies and  
procedures



Fall definition



# Additional Roadmap Topics



Fall risk  
assessment



Fall risk  
reduction  
interventions



Auditing fall  
risk reduction  
practices



Post-fall  
clinical  
assessment



Post-fall  
huddle



# Additional Roadmap Topics



Fall event and  
rate reporting



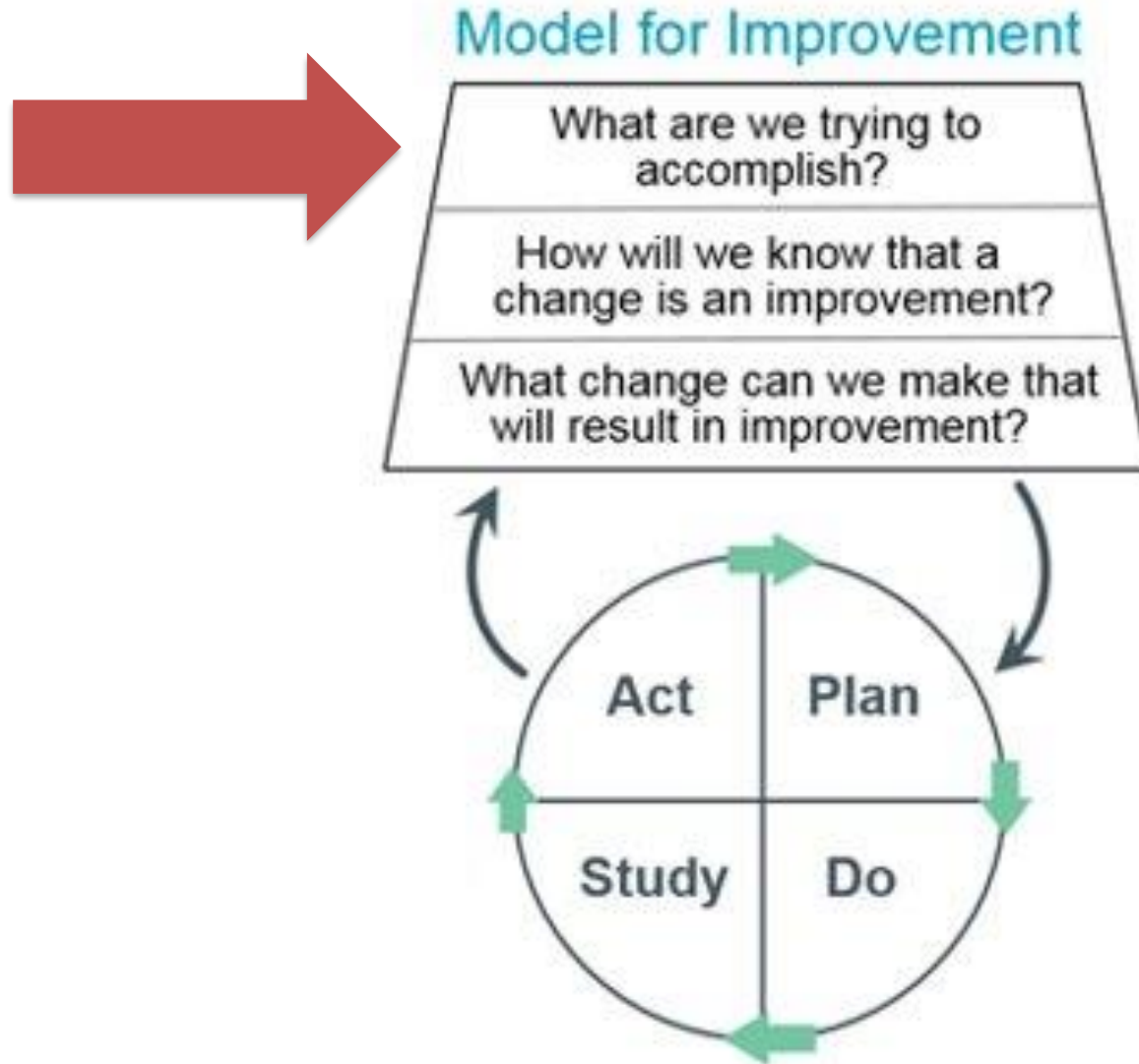
Learning from  
data



Sustainment  
Strategies



# Model for Improvement



# Next Steps for NHA HQIC Programming

- Next Session: Sept 1, 2021
  - Review aggregate gap analysis findings
  - Education on auditing process measures



# Session #2 Wrap Up, Action Items

- ✓ Action Items:
  - ❑ Complete Fall Risk Reduction Gap Analysis by Wednesday August 18th
  - ❑ Explore CAPTURE Falls Roadmap for resources relevant to your hospital
  - ❑ Start thinking about your hospital's current auditing processes



# Contact Information

## NHA HQIC Program

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## UNMC

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