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### The Man Who Got It Right



### Richard "Buz" Cooper, M.D.

- 1036-2016
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- EVP and Dean, Medical College of Wisconsin
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- Director, Center for the Future of the Healthcare Workforce,
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### A "Voice in the Wilderness"

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### The First Academic/Policy Analyst to Ask: "What Physician Surplus?"

Multiple publications questioning COGME's prediction of 100,000 too many doctors

There is a shortage of specialists – is anyone listening?

Academic Medicine (2002)

...and many others

There's a Shortage of Specialists. Is Anyone Listening?				
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### Dr. Cooper the "Contrarian" Now is Backed By:

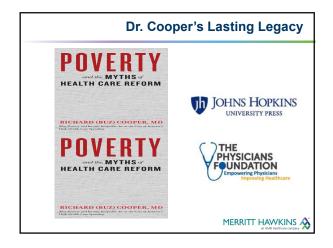


- The American Medical Association (AMA)
- The Council on Graduate
   Medical Education (COGME)
- The Association of American Medical Colleges (AAMC)
- Over 20 state medical associations
- Over 20 state hospital associations

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### The Growing Physician Shortage Shortage in 21,800 too few primary care will physicians today reach 55,000 by 65,500 too few physicians by 2020 **2032** *while* demand for 90,400 too few physicians by 2025 specialists will exceed supply 122,000 too few physicians by 2032 by 67,000 by 2032 MERRITT HAWKINS 🕎

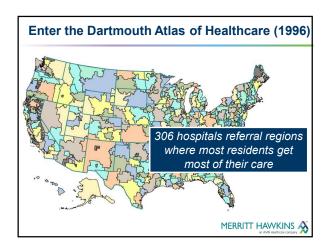
# HealthWeek Without more doctors, universal access is a moot point A service of the control of







### David Dranove and Paul Wehner find a close association between the number of OB/GYNs and the number of deliveries Those OB/GYNs are awfully persuasive!







	The Bad
	Newark, NJ
Milwaukee, WI	
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### And The Pugly WERRIT HAWKINS AND INSTRUMENTS OF THE PUBL OF THE P



### **A Startling Solution**

Get physicians in
Milwaukee and Newark
to practice like
physicians in Green Bay
and Grand Junction
and healthcare
spending could be
reduced by 30%



### Also, If Physicians and Hospitals are the Problem...

Reduce the number of doctors and hospitals, or limit their number, and replace "fee-for-volume" with "fee-for-value"

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### **Dartmouth's Advice to Congress (2008)**

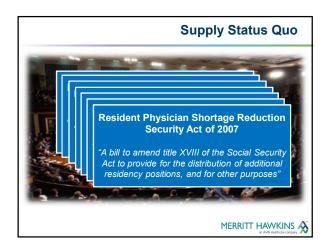
"...given the waste and inefficiency of physician practices, the nation does not need more physicians. Congress should resist efforts to increase the number of residency positions funded by Medicare."

Instead, manage physicians to reduce waste

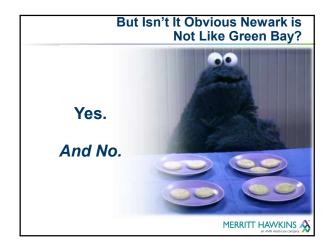


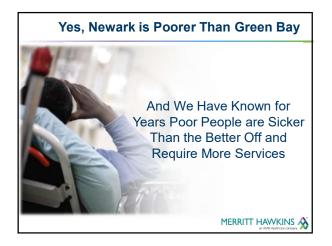
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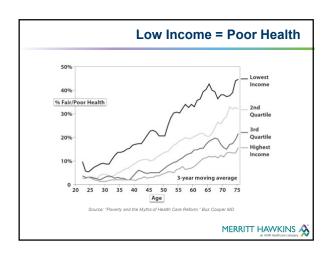














### But We Have Not Always Known Poorer People Cost More to Treat In fact, for a long time, that was not the case "Few antibiotics existed, patients with bad knees or hips were given a cane, cardiac arrest was simply another word for dead, and care was cheap" But by 2008, Medicare spending was 30-40% greater among poor beneficiaries than wealthy ones

# Dartmouth Still Disputes The Poverty Connection Dartmouth acknowledges that low income people are sicker and require more care, yet claim "regional differences in poverty and income explain almost none of the variation (in spending)"

### Poverty is something that as a society, we don't want to talk about. But it persists.

### Health is a Social Issue

80% of what affects health outcomes is associated with factors outside the traditional boundaries of healthcare delivery:

Behaviors (diet, exercise, tobacco, drugs, sexual activity) ...30%

Social/economic factors (employment, education, income, safety, family support) ...40%

Environment: (Air quality, water quality, housing, transit) ...10%

Clinical Care (access to care, quality of care) ....20%

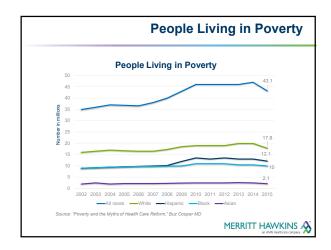
### Healthcare must expand into these areas

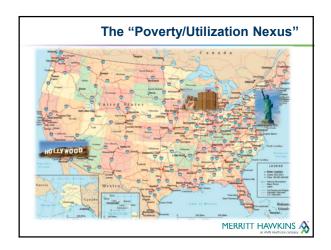
Source: Robert Wood Johnson & University of Wisconsin Public Health Institute

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### What are Social Determinants? Uncertain crupy of instability Support Violence Violence Lank of ecolucition MERRITHANKINS AL MERRITHANKINS AL AND MERRITHANKINS AND MERRITHANKIN













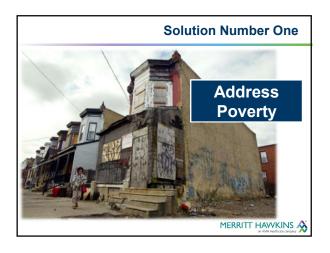
### "The political response to high healthcare spending has been to reengineer the delivery system and change the reimbursement system rather than address the underlying socio-economic factors." "The fault, dear Brutus, is not in our system, but in our humanity." Lource: "Poverty and the Myths of Health Care Reform." Buz Cooper MD

### Devoted to the idea that physician practice variations, physician supply, physician self-referral, physician specialists, fee-for-service payments, and inefficiency are the root causes of excessive spending

# Accountable care organizations Bundled payments P4P MACRA Integration, consolidation, corporatization Clinical practice guidelines Performance rankings Readmission penalties But what if we are only "Managing at the Margins?"

### The Long-Term Benefits Are Still in Question Rates of 30-day hospital readmissions were no different in ACOs than in control populations Follow-ups of ACOs caring for more than 600,000 Medicare beneficiaries found overall savings of, at best, a few percent If waste and inefficiency are responsible for 30% of healthcare spending, why can't those who have organized themselves around being more efficient achieve meaningful savings? Surely savings of, say, 10% should be easy Dartmouth itself dropped out of its ACO MERRITT HAWKINS

### Harvard analysts found that the odds of being punished for excess readmissions was more than double at safety-net hospitals compared with others



### In a Given Year, 1.3 to 3 Million People Are Homeless in the US; 650,000 on a Given Night Between shelters, emergency rooms and jails, it costs about \$40,000 a year for a homeless person to be on the streets Simply housing the homeless reduces healthcare costs by 60% "Treating a homeless man's frostbitten toes is surely a waste when a pair of shoes could have prevented it." Source: "Poverly and the Myths of Health Care Reform" Buz Cooper MD

A Matter of Commitment	
Preath expenditures as % of GDP  Social service expenditures as % of GDP  The service expenditures as % of G	It is not clear that defeating poverty is a war America wants to win  Anti-poverty spending as a percentage of GDP is <i>less</i> today than in 1980 and is half the average of other OECD countries
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# Hospitals Can't Do It Alone The U.S. spends the largest share of its GDP on healthcare (17%) while ranking 23<sup>rd</sup> out of 34 nations in terms of social service spending. Source: Modern Healthcare. August 25, 2018

### "Had economic growth continued to lift the incomes of low-skilled workers at the same rate after 1965 as before, and had gains from economic growth been distributed more evenly, poverty rates would be much lower today." Source: "Poverty and the Myths of Health Care Reform." Buz Cooper MD

### "Clearly, there are many examples of waste and inefficiency in the US healthcare system." "A commitment to improving quality and efficiency has long been integral to medical professionalism, and serious efforts by dedicated health care professionals must be recognized and encouraged." Source: "Poverly and the Myths of Health Care Reform," Blue Cooper MD

# A Community-Focused Health System 1. Address patients' health-related social needs 2. Improve care delivery and reduce regulatory burdens faced by physicians 3. Support state-level innovation Source: Health Affairs, March 2018

### **Health-Related Social Needs**



- Screening for health-related social needs
- Ensuring safe housing (heat in winter; A/C in summer)
- Encouraging participation in the Supplemental Nutrition Assistance Program (food stamps)

Source: Health Affairs, March 2018

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### **Simplify Care Delivery Models**

- Incentivize health and preventive care in physician contracts
- Design care delivery and payment models that enable:
  - □ Screening
  - Navigating patients to community resources
  - Support the use of care teams
  - Seamless referrals to community-based service providers

Source: Health Affairs, March 2018

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### Rich Teeth, Poor Teeth



- Last year, more than 2 million ER visits attributed to neglected teeth costing \$1.6 billion
- 50% of Americans have no dental coverage

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### **Camping Out for Dental Care**

Remote Area Medical in Wise, Virginia, the nation's largest pop-up clinic



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### **Filling Transportation Gaps**

Non-emergency medical visits:

- 1. Dialysis
- 2. Mental Health

A rural challenge...

The healthcare journey starts and ends with a ride.



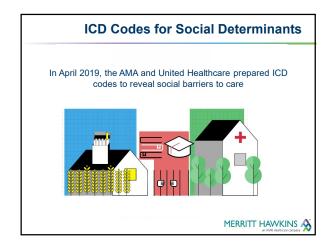
The Care More program turns to Lyft

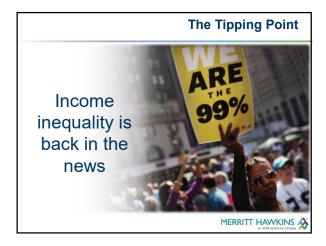
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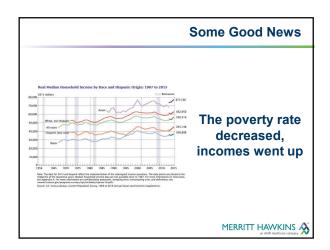
### **Utilize State-Level Innovation**



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### The Role of Physicians

### Repairs of America's Social Indiscretions?



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### **Confirmation from Physicians**

How many of your patients are affected by a social situation (poverty, unemployment, etc.) that poses a SERIOUS impediment to their health?

All.......5%
Many......52%
Some.....31%
Few......11%
None......1%



\_\_\_ NB: All or Many..46.5%

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### **But the Job is Far From Finished**

### The last word goes to Dr. Cooper:

"Cultural narratives create belief systems that drive policy. Health care is ensnared on the narrative of waste and inefficiency, while the narrative of poverty, income inequality, and health care spending languishes."

"It is time for creative minds to embrace it and search for realistic solutions."

Source: "Poverty and the Myths of Health Care Reform," Buz Cooper Mi



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### **Continue the Conversation**



A Raised Hand - Blog by Kurt Mosley

Follow on Twitter: @Kurt\_Mosley



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