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Challenges with the NOTICE Act and the MOON Form Webinar #T4038

DATE AND TIME

May 9, 2017 12:00 - 1:30 p.m. CT

OVERVIEW

The development of the MOON (Medicare Outpatient Observation Notice) form and subsequent implementation by hospitals has raised a number of different questions particularly the exact difference in determining inpatient status versus outpatient observation. This workshop explores some of implementation processes for issuances of the MOON form and the questions that may be raised by Medicare beneficiaries and/ or their families. Competent personnel who are knowledgeable about the form, explanation of the notice and the attendant questions are all discussed. Careful development of written policies and implementation procedures is a must in this area. Proper compliance is a difficult goal, and litigation at some level should be anticipated in the future.

TARGET AUDIENCE

All personnel involved with patient status including physicians, clinical personnel, utilization review staff, compliance and management personnel, coding/billing employees, and all others involved with inpatient admission and observation services.

OBJECTIVES

- 1. Differentiate between inpatient status and observation in outpatient status.
- 2. Discuss the provisions within the NOTICE Act.
- 3. Describe the MOON form and the information that must be provided.
- 4. Discuss and assess the guidance given by CMS relative to notifying Medicare beneficiaries as to their status.
- 5. Identify the form, format and signature requirements.
- 6. Explain the use of and impact of Condition Code 44.

7. Describe how the patients, physicians, and hospital are affected by this notice process.

- 8. Discuss special issues surrounding inpatient versus observation services.
- 9. Explain the need for well-trained individuals to present the MOON form in order to address questions and challenges for admission status.

FACULTY

Duane Abbey, PhD, CFP, President

Abbey & Abbey Consultants

Dr. Duane Abbey is a management consultant and president of Abbey & Abbey Consultants. For more than 20 years, Dr. Abbey has provided health care consulting services to hospitals, physicians, and medical clinics. The focus of his consulting has been in the areas of compliance, payment and delivery systems. In addition to his consulting, Duane is an invited presenter for hospital associations, medical societies and other groups. He has also published articles and books on health care topics. The speaker has no real or perceived conflicts of interest that relate to this presentation.

PRICE

\$195 per connection for members. \$390 per connection for non-members.

Note: The fee is for one phone line with unlimited participants. For example, 10 employees can participate for only \$19.50 ea!

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