# Nebraska Nursing Leadership Conference

April 10, 2024 - 9:00 A.M. - 4:30 PM Kearney, Nebraska - Younes Conference Center South

### **Partnering Organizations:**

The Nebraska Hospital Association, The Nebraska State Office of Rural Health, Heartland Health Alliance, CHI Health: CAH Network, Rural Nebraska Health Network, Nebraska Organization for Nursing Leadership

## **Attendee Information**

#### **Target Audience**

Nurse Leaders in Nebraska

#### **Overview**

This program has been designed to meet the education needs of health care professionals including hospital and clinic nursing leaders, focusing on managing teams, recruitment and retention, communication skills, health care finance, and mentorships.

#### Lodging

Fairfield Inn - 510 W Talmadge Rd, Kearney, NE 68845

Phone: (308) 236-4200

Rate \$134.95/night for Tuesday, April 9th.

Cut-off date March 19th

#### **Your Faculty**

Kay Glidden, MS

Trainer

Compassion Resiliency

Andy Hale, MPA

Vice President, Advocacy and Member Engagement

NHA

Lizabeth Hall

VP of Talent Engagement

**Medical Solutions** 

Amanda Hashman, MSN, RN

Clinical Practice Coordinator

CHI Health

Stephanie Leonard, MSN, RN

Division Director Clinical Education

CHI Health

Clint Maun, CSP, MS

Senior Partner

Maun-Lemke Speaking and Consulting

Natalie Red Eagle, MSN, RN, RNC-MNN

Director of Clinical and Quality Services

**Medical Solutions** 

Jim Ulrich, MHA, FACHE

Chief Executive Officer

York General

# **Accredited Continuing Education**



#### **Accreditation Statement**

In support of improving patient care, this activity has been planned and implemented by AXIS Medical Education and the Nebraska Hospital Association. AXIS Medical Education is jointly accredited by the Accreditation Council for Continuing Medical Education (ACCME), the Accreditation Council for Pharmacy Education (ACPE), and the American Nurses Credentialing Center (ANCC), to provide continuing education for the health care team.

#### **Credit Designation for Nursing**

AXIS Medical Education designates this continuing nursing education activity for a maximum of 5.5 contact hours. Learners are advised that accredited status does not imply endorsement by the provider or ANCC of any commercial products displayed in conjunction with an activity.

#### **Quality Professionals**

This program is pending approval by the National Association for Health care Quality (NAHQ) to provide CPHQ CE credit.

#### **AXIS Contact Information**

For information about the accreditation of this program please contact AXIS info@axismeded.org.

#### Disclosure of Relevant Financial Relationships

AXIS Medical Education requires faculty, instructors, authors, planners, directors, managers, peer reviewers, and other individuals who are in a position to control the content of this activity to disclose all personal financial relationships they may have in the past 24 months with ineligible companies. An ineligible entity is any organization whose primary business is producing, marketing, selling, re-selling, or distributing health care products used by or on patients. All relevant financial relationships are identified and mitigated prior to initiation of the planning phase for an activity.

AXIS has mitigated and disclosed to learners all relevant financial relationships disclosed by staff, planners, faculty/authors, peer reviewers, or others in control of content for this activity. Disclosure of a relationship is not intended to suggest or condone bias in any presentation but is made to provide participants with information that might be of potential importance to their evaluation of a presentation or activity. Disclosure information for faculty, authors, course directors, planners, peer reviewers, and/or relevant staff is provided with this activity.

The faculty listed below reported no relevant financial relationships or relationships they have had with ineligible companies of any amount during the past 24 months.

Kay Glidden Andy Hale

Lizabeth Hall Amanda Hashman

Stephanie Leonard Clint Maun Natalie Red Eagle Jim Ulrich

The directors, planners, managers, peer reviewers, and relevant staff reported the following financial relationships they have with any ineligible company of any amount during the past 24 months:

#### Name of Planner/Manager Reported Financial Relationship

Dana Steiner, BSN, MBA, COHQ
Margaret Woeppel, MSN, RN, CPHQ, FACHE
Tiffani Cullin, MSW
Dee Morgillo, MEd., MT(ASCP), CHCP
Holly M. Hampe, DSc., RN, MHA, MRM, CPHQ
Nothing to disclose
Nothing to disclose
Nothing to disclose

#### **Disclaimer**

Participants have an implied responsibility to use the newly acquired information to enhance patient outcomes and their own professional development. The information presented in this activity is not meant to serve as a guideline for patient management. Any procedures, medications, or other courses of diagnosis or treatment discussed in this activity should not be used by clinicians without evaluation of patient conditions and possible contraindications on dangers in use, review of any applicable manufacturer's product information, and comparison with recommendations of other authorities.

#### **Requirements for credit:**

- Attend/participate in the educational activity and review all course materials.
- Complete the CE Declaration form online by May 10, 2024. Instructions will be provided. If you do not enter the online portal by the above date, you will not be able to retrieve your statement of participation.
- Upon successful completion of the online form, your statement of completion will be presented to you to print.

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Cost: \$35 no walk-ins

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### **Click here for Registration**

### **AGENDA**

9:00 A.M. – 9:30 AM	Registration
9:30 AM – 9:40 AM	Welcome from Partners
9:40 AM – 10:00 AM	Advocacy Update NHA Advocacy Team
10:00 AM – 10:50 AM	Keynote Part 1 Accelerated Staffing Fix: Recruiting, Selecting and Retaining Quality Coworkers Clint Maun, CSP Senior Partner, Maun-Lemke Speaking and Consulting
10:50 AM – 11:05 AM	Break
11:05 AM – 12:00 PM	Keynote Part 2
12:00 PM - 12:30 PM	Lunch
12:30 PM – 1:15 PM	Session #1 Crucial Conversations: Effectively Hold the Right Conversation to Get the Right Results Lizabeth Hall, VP of Talent Engagement, Medical Solutions
1:15 PM -2:00 PM	Session #2 Health Care Finance for Nursing Leaders Jim Ulrich, CEO, York General
2:00 PM – 2:15 PM	Break
2:15 PM – 3:00 PM	Session #3 Flexible Scheduling: Friend or Foe? Natalie Red Eagle, Director of Clinical and Quality Services, Medical Solutions
3:00 PM – 3:45 PM	Session #4
	<b>Tips for Improving Patient Interaction and Communication</b> Kay Glidden, MS, Trainer, Compassion Resiliency
3:45 PM – 4:30 PM	Session #5 Nursing Mentorship 101 Stephanie Leonard, MSN, RN, Division Director Clincial Education, Center for Clinical Practice, CHI Health Amanda Hashman MSN, RN, Clinical Practice Coordinator, Center for Clinical Practice, CHI Health
4:30 PM	Wrap-up

# Session Objectives

10:00 AM - 12:00 PM

# Accelerated Staffing Fix: Recruiting, Selecting and Retaining Quality Coworkers

Clint Maun, CSP Senior Partner, Maun-Lemke Speaking and Consulting

Objectives:

- Implement specific strategies to minimize new staff turnover.
- Organize a team-based recruitment effort.
- Prepare for an ongoing initiative to measurably improve staffing.

12:30 PM - 1:15 PM

# Crucial Conversations: Effectively Hold the Right Conversation to Get the Right Results

**Lizabeth Hall, VP of Talent Engagement, Medical Solutions**Objectives:

- Review current conversation gap trends in the workplace.
- Define strategies and steps/stages of crucial conversations.
- Identify opportunities to apply the crucial conversation strategies to improve relationships.

1:15 PM-2:00 PM

### **Health Care Finance for Nursing Leaders**

Jim Ulrich, CEO, York General

Objectives:

- Define what is included in health care finances and how they impact nursing care.
- Discuss the critical role of finance in health care organizations.
- Discuss the role of nursing in managing the patient/ resident care finances.
- Describe the variety of health care payers and payment models present in our organizations today.
- Explain health care financial statements.
- Examine current state of health care finances, and what we can expect for the future.

2:15 PM - 3:00 PM

### Flexible Scheduling: Friend or Foe?

Natalie Red Eagle, Director of Clinical and Quality Services, Medical Solutions

Objectives:

- Identify why flexible scheduling is important.
- Identify options and opportunities in flexible scheduling.
- Evaluate potential barriers and considerations to implementing flexible scheduling.

3:00 PM - 3:45 PM

## Tips for Improving Patient Interaction and Communication

**Kay Glidden, MS, Trainer, Compassion Resiliency** Objectives:

- Discuss ways to deal with six types of difficult people.
- Explain specific strategies such as debriefing and de-escalation tools for improving communication and interactions with clients/patients and co-workers.
- Examine ways to deal with commonplace scenarios in the workplace.

3:45 PM - 4:30 PM CT

### **Nursing Mentorship 101**

Stephanie Leonard, MSN, RN, Division Director Clincial Education, Center for Clinical Practice, CHI Health

Amanda Hashman MSN, RN, Clinical Practice Coordinator, Center for Clinical Practice, CHI Health Objectives:

- Define and identify benefits of a nurse mentorship program.
- Review the process for developing a mentorship program based on EBP in a multisite organization.