

April 2019

Welcome to your Quality Matters newsletter! Please take advantage of the educational opportunities made available by the HIIN during the month. These are also available to all staff at your facility.

Quality Residency Program Begins

The Nebraska Hospital Association Quality Residency Program kicked off its inaugural program with the first session March 14-15. This new program was developed as a result of the collaborative vision and support of the Rural Quality Improvement Steering Committee. The Quality Residency Program is intended to serve as an introductory course for novice quality leaders or those interested in working in hospital quality. The objective of this nine-month program is to provide a collaborative learning environment focused on mentoring and networking for hospital quality personnel to develop empowered statewide leaders.



Designated Patient and Family Leader

The goal of patient and family engagement (PFE) is to create a system where patients, family members and clinicians are working together to improve the quality and safety of care. To ensure that PFE efforts are built into the management of hospital operations, each hospital should identify at least one staff member who is responsible for overseeing these efforts. Implementation recommendations:

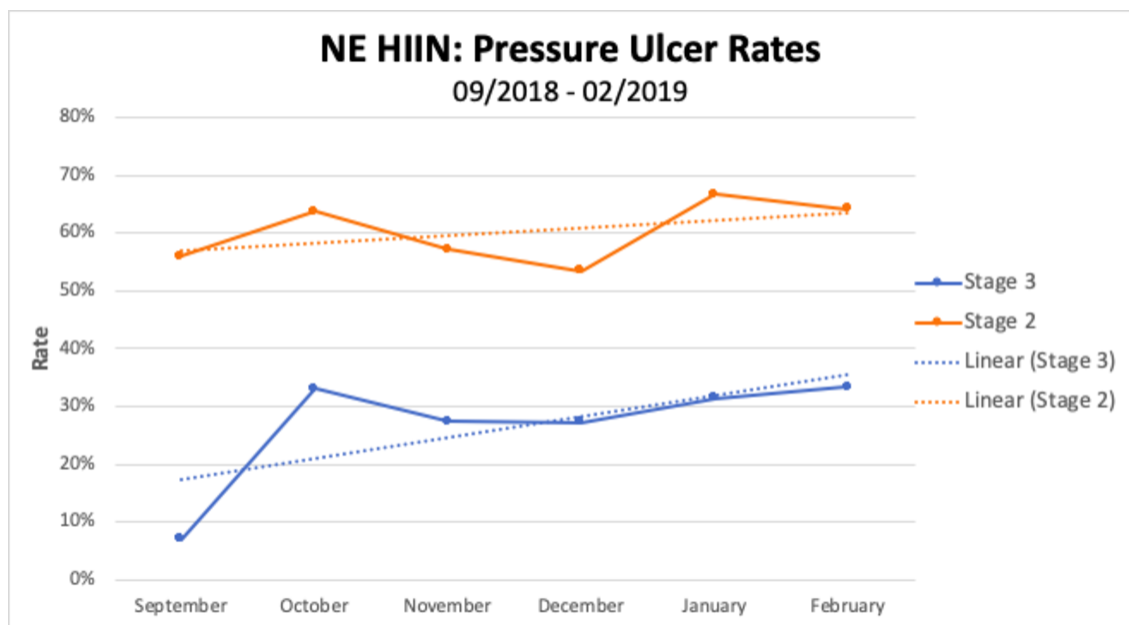
1. Integrate this role into an existing department to leverage resources.
2. Have this role report directly to leadership to reinforce the critical role of PFE and allow for a direct line of communication for elevating concerns.
3. Ensure this role has the authority to implement all the changes that are needed.
4. Have this role work cross-functionally within the hospital to assess and implement PFE best practices.

[Download/view](#) an example of the key responsibilities of this role.

HIIN Performance Alert

Review of the past six months of HIIN Data, Nebraska hospitals are demonstrating an increase in pressure injuries. The graph below depicts the rising incident rate of stages 2 and 3.

Before jumping for a quick solution, it is important to investigate and understand the factors contributing to pressure ulcer development in your hospital. Commonly, these harms are caused by complex environmental and patient factors that need to be understood so targeted solutions can be tested and applied. If your hospital is witnessing increased rates, reviewing the HIIN's Pressure Ulcer Change Packet is a great place to start your improvement efforts.



HIIN Deadlines

Wednesday, April 10

Enter HIIN monthly data (Enter data into the [Comprehensive Data System](#)).

Please remember that complete monthly data is due into the CDS system by the 10th of each month.

Renee Towne Leaving HIIN

Effective Monday, April 8, Renee Towne will no longer be a member of the NHA team. She has taken a new position with KPI Ninja, a leader in healthcare analytics and performance improvement. Renee will certainly be missed by all of us at NHA. Please contact Dana Steiner at dsteiner@nebraskahospitals.org for all HIIN questions or feel free to reach out to Margaret Woeppel at mwoeppe@nebraskahospitals.org.

Upcoming Events

Creating a Culture of Safety in 4 (not so easy) Steps

Wednesday, April 10 | 12:00 - 1:00 p.m. | Webinar | [Register](#)

2019 IHI Summit on Improving Patient Care

April 11-13 | San Francisco | [Register](#)

Best Practices for Screening and Assessing Patients for Trafficking

April 25 | 2:00 - 3:00 p.m. | Webinar | [Register](#)

Nebraska Infection Control Network (NICN) Infection Control Prevention Course

May 2-3, 2019 | Omaha | [Register](#)

Nebraska Antimicrobial Stewardship Summit

May 31 | Bellevue | [Register](#)

Nebraska Healthcare Quality Forum

June 6 | La Vista | [Register](#)

2019 AHA Leadership Summit

July 25 - 27 | San Diego | [Register](#)

Register for HRET HIIN events at <http://www.hret-hiin.org/events/index.dhtml>

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