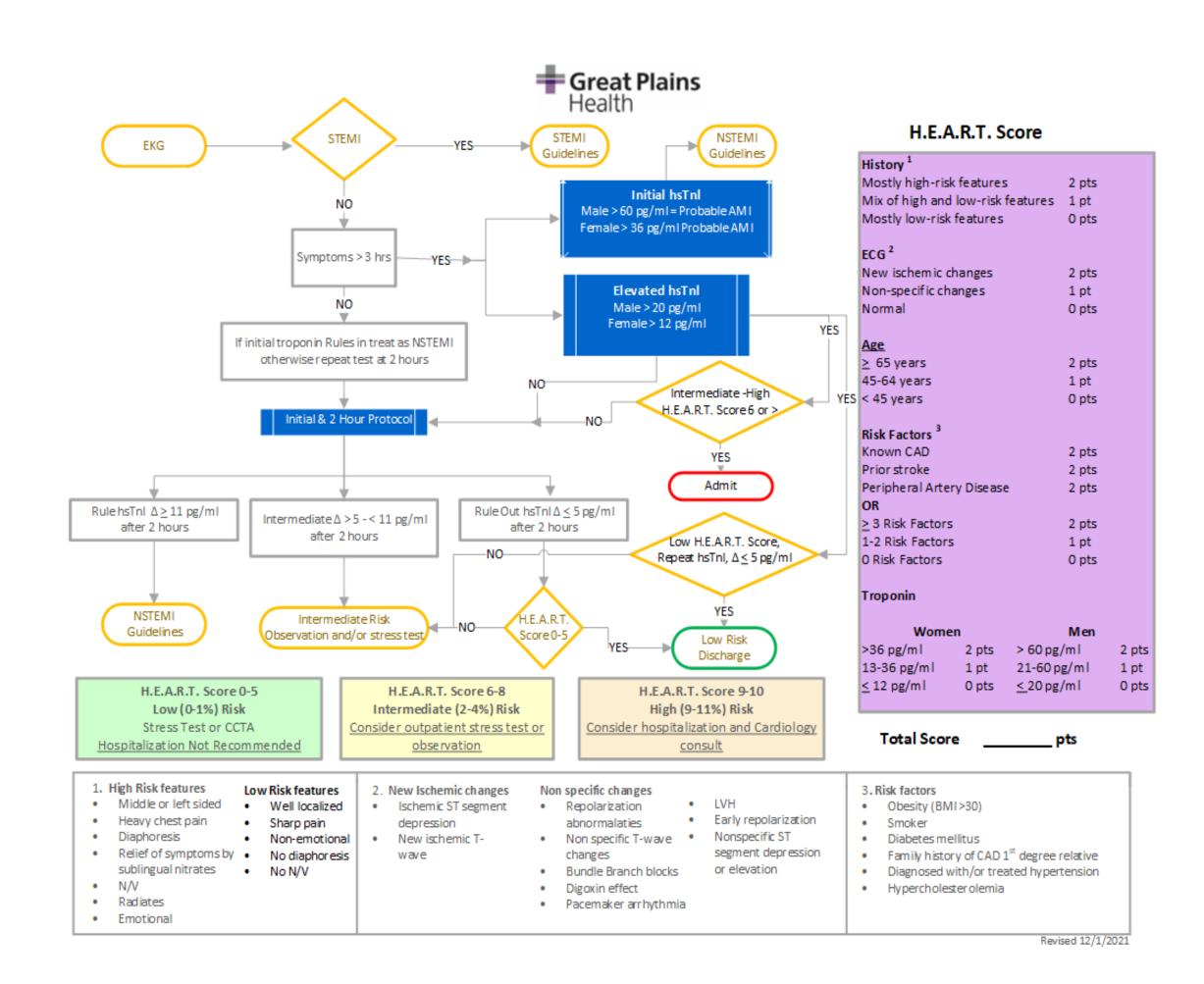
The Results are In; Improving Chest Pain Patient Flow in the Emergency Department

Great Plains Health, North Platte, NE



Background

- 24 ED treatment rooms in a 116-bed acute care hospital
- Cardiologist request for chest pain center.
- Leadership initiative to accelerate diagnosis of chest pain patients presenting to the emergency department through high-sensitivity cardiac troponin assay and a diagnostic pathway.

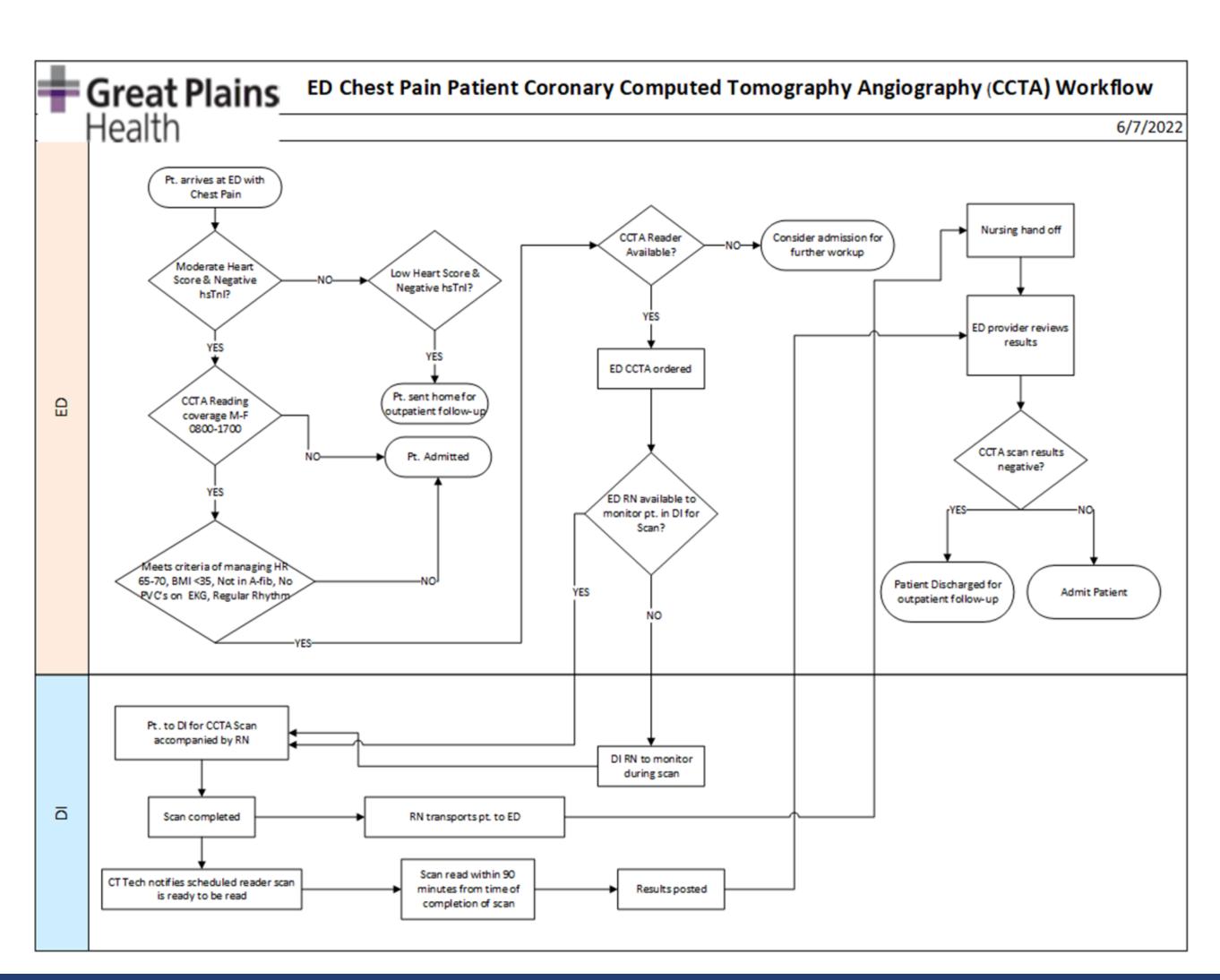


Aims

- Reduce the length of stay (LOS) of ED chest pain patients admitted to
 OBV/Inpatient status.
- Ensure best practice risk stratification of chest pain ED pts to minimize readmissions and bounce back visits

Plan

- Implementation of high sensitivity troponin assay testing.
- Utilization of risk assessment HEART tool and treatment algorithm
- Continuous monitoring of how CCTA imaging impacts the number of patients admitted to OBV/inpatient and requiring stress test prior to discharge and their LOS.
- Ongoing monitoring and assessment of the metrics with adjustment and ongoing PDSA cycles to fine tune the process and outcomes.

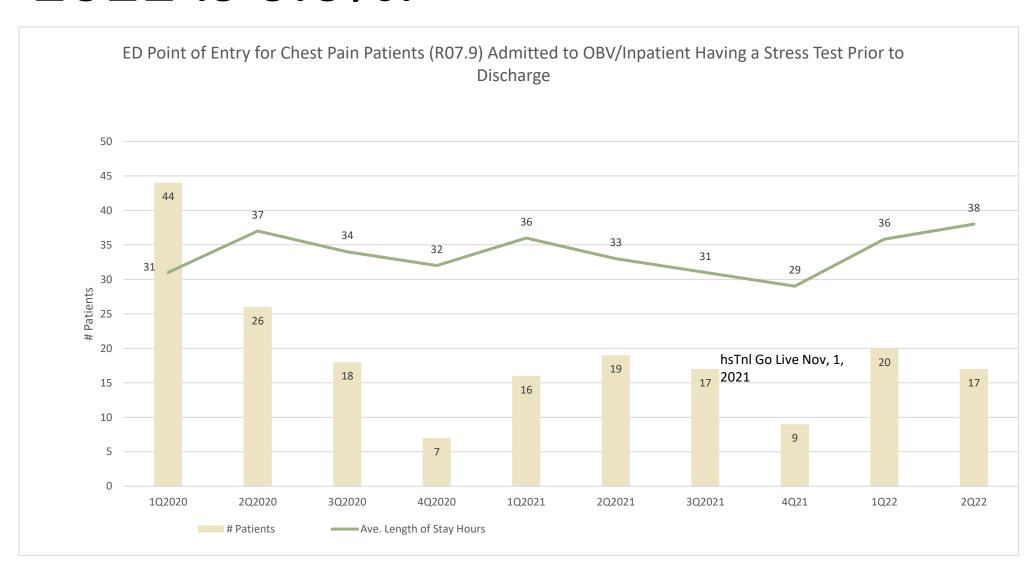


Measure

- LOS and patient visits to the ED with diagnosis of chest pain.
- ED 72 hour patient bounce back visit with diagnosis of chest pain.
- AMI Inpatient Readmissions.

Results

- Organization wide change to new high sensitivity troponin assay testing November 2021.
- Upgrade of the PACS (picture archiving & communication system) for CCTA interpretation.
- CCTA diagnostic study for ED chest pain patients introduced July 2022.
- The AMI readmission rate for March 2022 is 0.0%.



Next Steps

- Increase CCTA study interpretation to full coverage.
- Monitor the use of CCTA imaging, & number of patients admitted or sent home for outpatient follow up.

Team

Ivan Mitchell, COO, Barb Petersen, CQO Laura McWha, Physician Liaison, RN, Jim Smith, MD, Ladd Lake, MD, Ashley King, MLT, Jenni Peterson, RT, Misty Hutchinson, RN, ED Director, Tina Pate, MSN, RN, CEN, Nick McKay, Cardiovascular Director, Heather Jensen, RN, Education Coordinator