

## CMS Hospital CoPs on Patient Rights Standards: Keys to Ensuring Compliance

Webinar #T3093

### DATE AND TIME

December 6, 2016  
9:00 - 11:00 a.m. CT

### OVERVIEW

This program will cover, in detail, the CMS patient rights requirements which includes grievances, right to get notice of patient rights, exercise of rights, visitation, informed consent, privacy, confidentiality of medical records, safety, advance directives, interpreters, abuse and neglect, infant security, plan of care, staffing levels and over 50 pages of restraint standards.

This program will also discuss important CMS memos which include memos on confidentiality and privacy for hospitals. These are important especially since HIPAA has been revised and the increased penalties being levied against hospitals.

Finally, this session will review the crosswalk to The Joint Commission standard. Many hospitals are surprised at the number of regulations and the detail required complying with these problematic standards.

### TARGET AUDIENCE

Anyone involved in the implementation of the CMS CoPs on Patient Rights, including: C-Suite officers and board members, all nurses with direct patient care, TJC coordinator, quality improvement coordinator, risk managers, patient safety and compliance officers and ED, clinic and lab managers.

### OBJECTIVES

1. Identify that as a hospital that receives reimbursement for Medicare patients, they must follow the CMS Conditions of Participation on patient rights.
2. Identify the CMS regulations under grievances includes the requirement to have a grievance committee.
3. Discuss CMS requirements for advance directives.
4. Describe the restraint and seclusion requirements including the requirement that all staff must be trained.

### FACULTY

**Sue Dill Calloway, JD, President**

Patient Safety and Health Care Education and Consulting

Sue Dill Calloway has been a nurse attorney and consultant for more than 30 years. Currently, she is president of Patient Safety and Healthcare Education and Consulting and was previously the chief learning officer for the Emergency Medicine Patient Safety Foundation. She has conducted many educational programs for nurses, physicians, and other health care providers. Sue Dill Calloway has authored over 100 books and numerous articles. She is a frequent speaker and is well known across the country in the areas of health care law, risk management, and patient safety. The speaker has no real or perceived conflicts of interest that relate to this presentation.

### PRICE

\$195 per connection.

Note: The fee is for one phone line with unlimited participants. For example, 10 employees can participate for only \$19.50 ea!

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information  
contact:**

Jon Borton, Vice President, Educational Services  
Nebraska Hospital Association  
3255 Salt Creek Circle, Suite 100, Lincoln, NE 68504  
(402) 742-8147 Direct • (402) 742-8191 Fax  
[jborton@nebraskahospitals.org](mailto:jborton@nebraskahospitals.org) • [nebraskahospitals.org](http://nebraskahospitals.org)

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