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The Board's Evolving Role in Quality Oversight

Webinar #T5049

DATE AND TIME

May 10, 2018
12:00 - 1:00 p.m. CT

OVERVIEW

While most hospital and health system boards recognize the importance of quality oversight in fulfilling their fiduciary and governance responsibilities, recognizing this responsibility and being comfortable in carrying it out are two very different experiences.

Come hear what board members need to know about these mission-critical responsibilities, and how creative boards are responding to the rising challenges. Karma Bass and Erica Osborne will walk you through real-world examples of boards who have become more effective at this primary governance responsibility. Learn how others have overcome the common barriers facing boards when they become more engaged in this area.

TARGET

This session is intended to benefit hospital board members and hospital leaders.

OBJECTIVES

1. Describe what to look for in a board-level quality dashboard.
2. Discuss why some boards choose to have a quality committee while others choose to work as a "committee of the whole."
3. Explain the importance of effectively engaging medical staff physicians in the board's quality oversight journey (and pitfalls to avoid).
4. Identify potential new board members who can add quality oversight expertise to the board.
5. Describe when to drill deeper into quality metrics and when it's okay to rely on the expertise of staff.

FACULTY

Karma Bass, co-founder of Via Healthcare Consulting, has been a sought-after speaker, facilitator and consultant with deep knowledge in governance, strategic planning, philanthropy, health care policy, and board effectiveness. Before Via Healthcare Consulting, she spent 10 years at The Governance Institute.

Erica Osborne, co-founder of Via Healthcare Consulting, has nearly 20 years' experience working with healthcare organizations across the country. Her work focuses on the unique and important role of governance; critical issues facing healthcare organizations today; and empowering boards to make the important policy decisions necessary for organizational success. She provides an industry perspective and challenges boards to analyze and discuss the critical issues facing their organization. Prior to co-founding Via Healthcare Consulting, Ms. Osborne spent two years at Alliance Healthcare Foundation.

Ms. Bass and Ms. Osborne have no real or perceived conflicts of interest that relate to this presentation.

PRICE

\$195 per connection for members.
\$390 per connection for non-members.

Note: The fee is for one phone line with unlimited participants. For example, 10 employees can participate for only \$19.50 ea!

For more
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