NHA Webinar

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CMS CoPs for Hospitals: 2018 Update - Part 2 of 5

Webinar #T5015

DATE AND TIME

February 13, 2018

9:00 - 11:00 a.m. CT

OVERVIEW

This five-part webinar series will cover the entire Centers for Medicare and Medicaid Services (CMS) Hospital Conditions of Participation (CoPs) manual. This is a great way to educate employees in your hospital on the sections of the CMS hospital manual that apply to their departments. Every hospital that accepts Medicare or Medicaid must be in compliance with these regulations and interpretive guidelines.

Part 2 of this series will focus on patient rights, including, but not limited to, privacy and safety, confidentiality, patient advocacy, interpreters, low health literacy, advance directives, medical records and restraint and seclusion deficiencies.

TARGET AUDIENCE

Anyone involved with compliance regulations and standards, including, but not limited to, CEOs, CMOs, CNOs, physicians, nurses, quality improvement and risk management staff, performance improvement coordinators, pharmacy and medication management staff, compliance officers and legal counsel, ethics committee members, consumer advocates, TJC liaisons, safety officers, behavioral health and psychiatric staff, and case managers.

OBJECTIVES

1. Identify CMS restraint standards that hospitals must follow.
2. Discuss how hospitals are required to have grievance policies and procedures in place.
3. Identify a patient's right to file a grievance.
4. Discuss how CMS requires interpreters for patients with limited English proficiency and how this should be documented.

FACULTY

Sue Dill Calloway, President

Patient Safety and Health Care Education and Consulting

Sue Dill Calloway has been a nurse attorney and consultant for more than 30 years. Currently, she is president of Patient Safety and Healthcare Education and Consulting and was previously the chief learning officer for the Emergency Medicine Patient Safety Foundation. She has conducted many educational programs for nurses, physicians, and other health care providers. Ms. Dill Calloway has authored over 100 books and numerous articles. She is a frequent speaker and is well known across the country in the areas of health care law, risk management and patient safety. Sue has no real or perceived conflicts of interest that relate to this presentation.

PRICE

$195 per connection for members.

$390 per connection for non-members.

Note: The fee is for one phone line with unlimited participants. For example, 10 employees can participate for only $19.50 ea!

For more information contact:

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