

## Surveys and Accreditation

**Speakers:** Jayne Van Asperen, Nikki Clement

**Objectives:**

- Outline standard processes to implement to assist the organization in maintaining awareness of statutory and regulatory requirements (e.g., CMS, HIPAA, OSHA, PPACA)
- Identify appropriate accreditation, certification, and recognition options (e.g., DNV GL, ISO, NCQA, TJC, Baldrige, Magnet)
- Describe best practices to lead or assist with survey or accreditation readiness
- Lay out plan how to facilitate communication with accrediting and regulatory bodies

**Prework / Homework: Bring to class:**

- Results of last survey
- Paper copy of SOM Appendix W or A (COP's) or Electronic Device to pull up the SOM Appendix W or A (COP's)

**Agenda:**

9:00 a.m. - 9:30 a.m.

### Q&A – Day One Questions

9:30 a.m. - 10:30 a.m.

### Overview of Accreditation/ Survey

10:30 a.m. - 11:15 a.m.

### Review of Regulations

- COP's Appendix A – PPS hospitals, Appendix W – CAH's
- Chapter 9 Title 175 – Nebraska Law governing hospitals
- Life Safety Codes
- Corporate Compliance, HIPAA, EMTALA
- Survey Protocol – Key items in COP's

11:15 a.m. - 11:30 a.m.

### Break

11:30 a.m. - 12:15 p.m.

### Conditions of Participation (COP) Review

- Review of the regulation's organization will be evaluated against to establish their level of performance in relation to regulatory requirements

12:15 p.m. - 12:45 p.m.

### Lunch

12:45 p.m. - 1:15 p.m.

### Survey Readiness

- Continuous Survey Readiness (CSR)
- The day the surveyors arrive - What to do

1:15 p.m. - 1:45 p.m.

### Key Items and Tips

- Who to involve at your facility

1:45 p.m. - 2:15 p.m.

### Small Group Work

- Develop Checklist for initial setup of survey

2:15 p.m. - 2:30 p.m.

### Break

2:30 p.m. - 3:00 p.m.

### Immediate Jeopardy (IJ)

- Definition
- What to do if IJ is identified

3:00 p.m. - 3:30 p.m.

### Plans of Correction

- How to write a plan of correction action plan

### Vital Areas of Quality Focus

- High risk areas
- Annual Policy Review
- Top CAH deficiencies in Nebraska

3:30 p.m. - 3:45 p.m.

### Wrap-Up Feedback