



The influential voice of Nebraska's hospitals

Nebraska Quality Residency Program Agenda's

Module D - Quality Improvement

(Leads: Anne Skinner, Vicki Kennel, Dana Steiner)

May 6, 2022

TBA

Learning Objectives:

- Recognize how purpose, people and processes interact as a system to support performance excellence.
- List the five steps of the DMAIC process improvement methodology.
- Describe the role of scientific method routines to improve performance.
- Create SMART goals and aims to drive high priority quality initiatives.
- Distinguish target conditions from challenges.
- Compose a high performing quality improvement team
- Discuss strategies to lead effective teams
- Prepare your approach for leading change in your organization
- Explain processes to manage a quality improvement project

8-8:30	Program Overview	Anne Skinner Vikki Kennel Dana Steiner
8:30 – 10:30	Operational System Improvements <ul style="list-style-type: none">• Purpose, people, process• Link to principles of excellence• PDSA/DMAIC/A3	Terry Stafford
10:30 – 10:45	Break	
10:45-12:00	High-Performing Quality Improvement Teams <ul style="list-style-type: none">• Building your QI team• Leading Effective Teams	Vikki Kennel
12:00-12:30	Lunch	
12:30 -1:45	Leading Change Management <ul style="list-style-type: none">• Change Management Strategies	Vikki Kennel

1:45 – 2:45	Project Management <ul style="list-style-type: none"> IHI QI Project Management Tool 	Vikki Kennel
2:45 -3:00	Break	
3:00 -4:30	Goal Setting <ul style="list-style-type: none"> SMART goals, AIM statements Target conditions vs challenges Stretch goals 	Dana Steiner
4:30-5:00	Wrap-Up Feedback	