

Medicare Annual Wellness Visit Completion

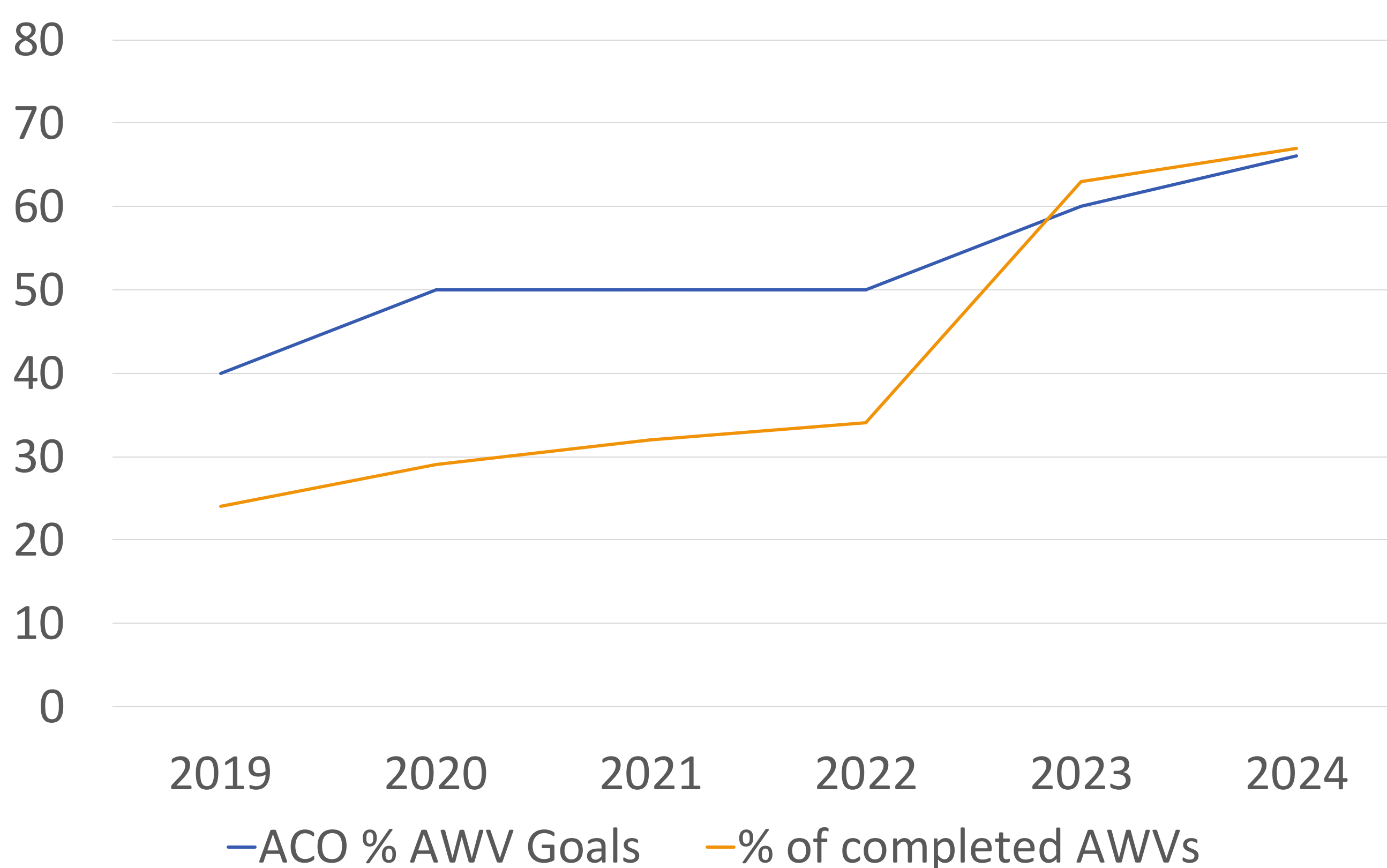
Memorial Community Hospital & Health System, Rural Health Clinic, Blair, NE



Background

- MCH joined Caravan Accountable Care Organization (ACO) in 2019.
- MCH did not meet our ACO goal for Medicare Annual Wellness visits (AWV) in 2020, 2021, or 2022.

ACO goal vs MCH completed AWVs



Aim

Meet yearly goal for Medicare AWVs as established by our ACO.

Plan

- In July 2022, MCH started offering a Phone Screen AWV in addition to the In-Person AWV. Our Population Health Nurses run a weekly report for Medicare patients scheduled for their annual appointment. The Population Health Nurse then calls patient to offer an in-person visit or phone screen for the Medicare AWV. If in-person is chosen, they schedule the appointment, if Phone AWV is chosen, the nurse will schedule a call 1-2 business days before their annual to complete the Medicare screening questions over the phone and pre-chart it in their yearly visit appointment. At their appointment, the PCP's nurse obtains the patients vital signs and completes a Mini-Cog or MMSE. The PCP then completes the annual and Medicare AWV.
- In 2023 we made the Annual Wellness Visit goal part of the providers KPI goals.

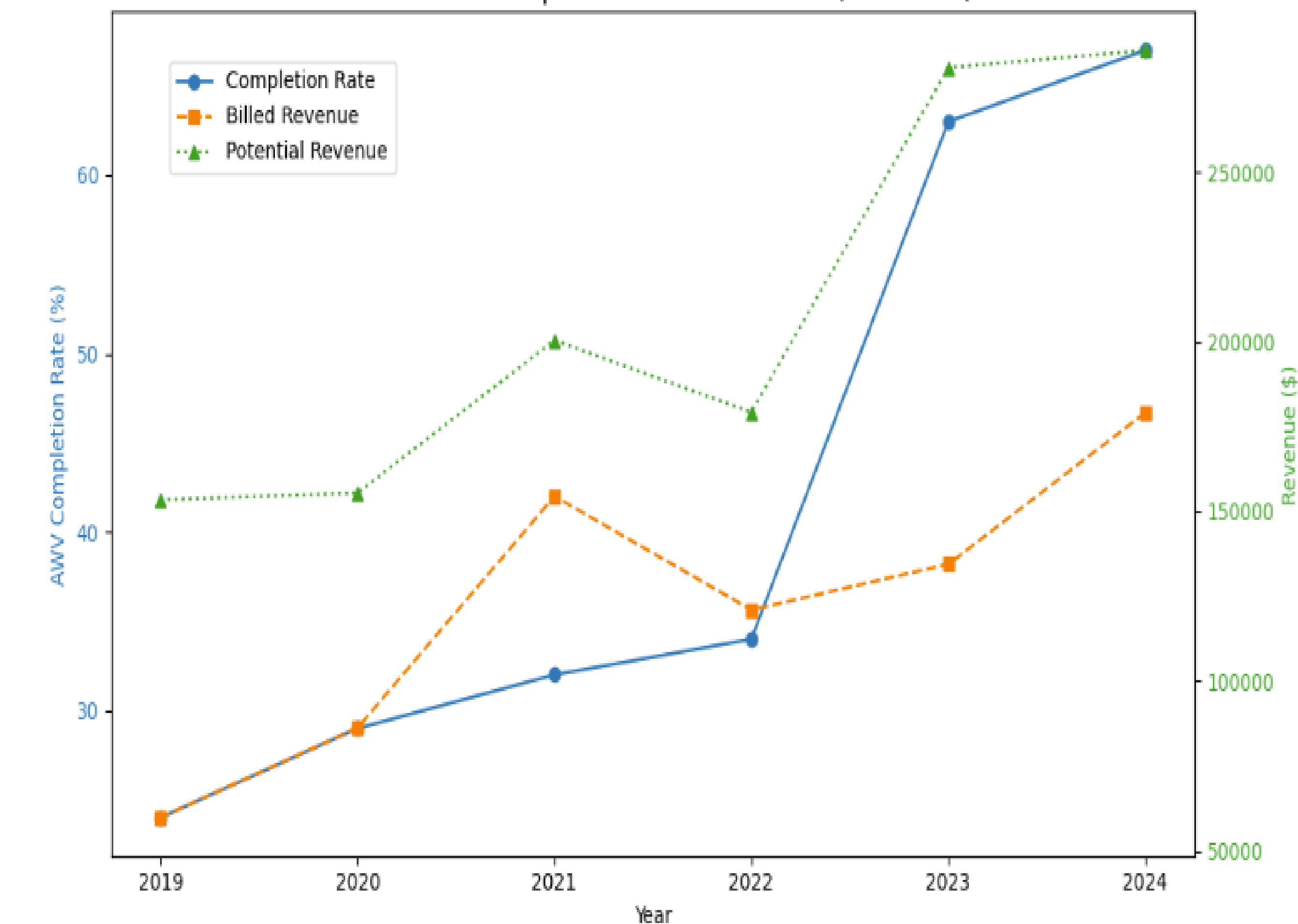
Measure

- 2023 goal was 60% AWV completion – MCH completed 63%.
- 2024 goal was 66% AWV completion – MCH completed 66.7%.

Results

- Completed Medicare Annual Wellness visits have increased each year since implementation.

Medicare AWV Completion Rates and Revenue (2019-2024)



Next Steps

- Continue to run weekly lists for upcoming appointments and outreach to patients for an in person AWV or a phone AWV.
- Continue to monitor data and share with providers and staff.

Team

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