Appendix A

Nebraska Hospital Association

HQIC Goals and Programming



Appendix A

HQIC Goals and Programming

- Hospital Quality Improvement Contractor
- Four-year program to support hospitals in QI efforts
- Began September 18, 2020
- · Overarching Goal: improve the effectiveness, efficiency, economy and quality of hospital services
- HQICs shall facilitate healthcare transformation through the identification, use and spread of evidence-based practice through the systematic use of quality improvement science
- Support rural, critical access hospitals and those hospitals that serve vulnerable populations to focus on three goals for hospital QI:
 - o Improve Behavioral Health Outcomes and Decrease Opioid Misuse
 - o Increase Patient Safety
 - o Improve Quality of Care Transitions
- Support hospitals during public health emergencies and epidemics/pandemics
- Use evidence-based practice for rapid spread and uptake by hospitals



HOIC PATIENT SAFETY FOCUS AREAS: 8 AREAS OF HARM

- 1. Opioid Stewardship
- 2. Adverse Drug Events (ADE)
- 3. Central Line-Associated Blood Stream Infections (CLABSI)
- 4. Catheter-Associated Urinary Tract Infections (CAUTI)
- 5. Bacterial Infections (C.Diff, MRSA) & Antibiotic Stewardship
- 6. Sepsis and Septic Shock
- 7. Pressure Ulcers
- 8. Readmissions

HOIC PATIENT SAFETY FOCUS AREAS: ADDITIONAL TOPICS

- 1. Falls
- 2. VTE
- 3. SSI
- 4. Person and Family Engagement
- 5. Healthcare Disparities
- 6. Additional resources available for Quality Basics and Financial Acumen

THREE MAIN GOALS

- 1. Improve Behavioral Health Outcomes and Decrease Opioid Misuse
- 2. Increase Patient Safety
- 3. Improve Quality of Care Transitions

FACILITATE AUTHENTIC PERSON AND FAMILY ENGAGEMENT

- 1. Implementation of a planning checklist for patients known to have a planned admission
- 2. Implementation of a discharge planning checklist
- 3. Conducting shift change huddles and bedside reporting with patients and families
- 4. Designation of an accountable leader in the hospital who is responsible for person and family engagement
- 5. Hospitals to have an active Person & Family Engagement Committee where patients are represented and report to the Board

Goal Descriptions

IMPROVE BEHAVIORAL HEALTH OUTCOMES & DECREASE OPIOID MISUSE

Target: Engage acute care, short stay hospitals in rural and underserved areas to improve access to behavioral care and improve behavioral health outcomes. Decrease opioid related adverse events, including deaths, by 7% with a focus on Medicare beneficiaries using opioids.

- 1.1 Sub-Goal: Decrease opioid related adverse events by 7%, including deaths with a focus on the Medicare population:
 - 1.1.1 Using current best practices and patient-centered approaches, decrease opioid prescribing (for prescriptions ≥ 90 MME) daily across recruited, acute care hospitals by 12%.
 - 1.1.2 Decrease opioid adverse events, including deaths, by 7% in recruited acute care hospitals.

IMPROVE PATIENT SAFETY

Target: Reduce all-cause harm in hospitals by 2024, including: reduce by 9% or more all-cause harm in recruited hospitals to include reducing Adverse Drug Events (ADEs).

- 2.1 Sub-Goal: Reduce all-cause harm in hospitals by 9% or more by 2024.
- 2.2 Sub-Goal: Reduce readmissions by 5% for the recruited population by 2024.
- 2.4 Sub-Goal: Reduce ADEs in hospitals by 13%.
- 2.5 Sub-Goal: Reduce Clostridioides Difficile (C. difficile, formerly known as Clostridium Difficile) in hospitals.

READMISSIONS: IMPROVE QUALITY OF CARE TRANSITIONS

Target: Reduce hospital readmissions by 5% in recruited hospitals. Medicare Fee for service beneficiaries experienced 1.7 million readmissions within 30 days in 2015; CMS estimates that about 1 million of these readmissions were potentially preventable at a cost to Medicare of nearly 14 billion dollars.

3.1 Sub-Goal: Reduce readmissions by 5% for the recruited population.

