### **Strategic Plan** 2023-2025



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Jeremy Nordquist, MPA President Nebraska Hospital Association Lincoln, NE Nebraska hospitals face a myriad of challenges we haven't seen in generations. Recruitment and retention to maintain a strong workforce. Financial pressures as a result of record high inflation combined with low reimbursement rates. Increasing barriers to transitioning patients to post-acute settings.

During the summer of 2022, the NHA Board of Directors and NHA Senior Leadership sought input from member hospitals to create a three-year strategic plan for the association. As part of this effort, we discussed these challenges as well as many other issues facing our members. Behavioral health, payer challenges, administrative burdens... to name a few.

More importantly, we discussed how the NHA can best serve our members and maximize our strengths for the good of the association as a whole. We revised our four strategic pillars, adjusted our mission and vision statements and laid out a plan of how our strengths will be integral in supporting these pillars.

The next three years will be important in charting the course for not only the NHA, but its 92 member hospitals. We are Nebraska Hospitals and we're looking forward to being your trusted source and influential advocate for years to come.

# INTRODUCTION

## **NHA STRATEGIC PILLARS**



#### **MISSION:** To serve Nebraska

To serve Nebraska hospitals by being the most trusted voice and influential advocate in health care and a driver of hospital quality and safety improvement.

#### **VISION:**

To improve the health and well-being of all Nebraskans by supporting and unifying Nebraska hospitals.

### **TRUST AND CONFIDENCE**

### **WORKFORCE DEVELOPMENT**

- Grow unity among member hospitals to speak with one voice about the high-quality health care provided by Nebraska hospitals.
- Promote messaging that Nebraska hospitals are essential for a strong Nebraska, provide care 24/7 throughout the state, and care for all who enter our doors.
- Take a leadership role in health care policy and be the convener of the health care community in Nebraska.
- Communicate to the public and opinion leaders about current hospital challenges.
- Partner with hospitals to promote important public service announcements.

- Lead efforts to develop a statewide health care workforce plan based on current and future health care workforce needs; partner with higher education and business entities focused on workforce development.
- Advocate for expansion of nursing, allied health, and clinical support education programs.
- Advocate for funding to expand physician residency and nurse clinical training sites in rural Nebraska.
- Share best practices for new staffing models and collaborate with higher education to align education models to current hospital operations.
- Reach K-12 and nontraditional students to promote health care career opportunities and financial support available to pursue a health care career.



### **FINANCIAL STABILITY**

### **DATA-DRIVEN IMPROVEMENT**

- Advocate for improved reimbursements to Nebraska hospitals that keep pace with medical inflation, are paid in a timely manner, and allow for the sustainability of hospital services across Nebraska.
- Strengthen post-acute treatment pathways and improve statewide behavioral health resources.
- Collaborate with payers to reduce administrative burdens and improve overall wellness; challenge payers on unnecessary barriers to medically necessary health care.
- Improve analysis, member engagement, and advocacy on state and federal hospital regulations.
- Protect important federal programs, such as the 340B Drug Pricing Program for Critical Access and Disproportionate Share Hospitals.

- Strengthen data capabilities to empower members to identify gaps and disparities in care and improve overall health outcomes.
- Expand data partnerships with DHHS, public health, and academic institutions.
- Continue to improve CMS HQIC measures through education, performance improvement cohorts, coaching, and benchmarking.
- Establish a unified quality metric that all Nebraska hospitals will work to improve.
- Tell Nebraska's quality improvement story our hospitals are improving quality and leading in rural health quality.





#### **ADVOCACY & ENGAGEMENT**

Proactively develop and advocate for hospital policy agenda. Strengthen relationships between hospital leaders and public officials. Train new hospital leaders to effectively advocate for their interests. best practices.

#### **KNOWLEDGE EXCHANGE**

Foster member collaboration and knowledge exchange to develop ideas and solutions in Nebraska. Bring hospital leaders together to share

#### EDUCATION & TRAINING

Provide accessible educational opportunities for hospital staff on current matters. Expand high demand leadership development programs. **Promote beneficial** educational programs offered by other organization.

#### **COLLABORATION & PARTNERSHIPS**

**Strengthen NHA** departments by collaborating with partner organizations in health care, higher education, business, and non-profits. Better understand what needs are met by others and what gaps NHA should fill.

## NHA IN ACTION

#### **DATA &** RESEARCH

**Enhance decision-making** by making data easily accessible for hospital leaders. Be the trusted for the future of health care source of data for public officials. Build partnerships in academia to advance health research.

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